

STATE OF ARIZONA

# Joint Legislative Budget Committee

STATE  
SENATE

RUTH SOLOMON  
CHAIRMAN 2002  
MARSHA ARZBERGER  
TIMOTHY S. BEE  
KEN BENNETT  
JACK A. BROWN  
SCOTT BUNDGAARD  
EDWARD J. CIRILLO  
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HOUSE OF  
REPRESENTATIVES

LAURA KNAPERK  
CHAIRMAN 2001  
CAROLYN S. ALLEN  
MEG BURTON CAHILL  
LINDA GRAY  
STEVE MAY  
RUSSELL K. PEARCE  
MARION L. PICKENS  
CHRISTINE WEASON

## MEETING NOTICE

DATE: Thursday, February 28, 2002  
TIME: 11:00 a.m.  
PLACE: SENATE APPROPRIATIONS ROOM 109

## TENTATIVE AGENDA

- Call to Order
- [Approval of Minutes of January 9, 2002.](#)
- DIRECTOR'S REPORT (if necessary).
- EXECUTIVE SESSION - Arizona Department of Administration, Risk Management Services - Consideration of Proposed Settlements under Rule 14.
- 1. [DEPARTMENT OF HEALTH SERVICES - Review of Behavioral Health Capitation Rate Changes.](#)
- 2. [ATTORNEY GENERAL - Review of Uncollectible Debts.](#)
- 3. [COMMISSION FOR THE DEAF AND THE HARD OF HEARING - Update on Telecommunication Relay Services Contract.](#)

The Chairman reserves the right to set the order of the agenda.  
2/26/02

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## MINUTES OF THE MEETING

### JOINT LEGISLATIVE BUDGET COMMITTEE

January 9, 2002

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The Chairman called the meeting to order at 1:45 p.m., Wednesday, January 9, 2002, in House Hearing Room 4. The following were present:

Members:	Senator Solomon, Vice-Chairman Senator Arzberger Senator Bee Senator Bennett Senator Brown Senator Bundgaard Senator Cirillo Senator Rios	Representative Knaperek, Chairman Representative Allen Representative Burton Cahill Representative Gray Representative May Representative Pearce
Absent:		Representative Pickens Representative Weason
Staff:	Richard Stavneak, Director Bob Hull Brad Regens	Cheryl Kestner, Secretary Tom Mikesell Paul Shannon
Others:	Cynthia Odum Kathy Wieneke Frank Hinds Bob Rocha Tim Boncoskey Jim Buster	Office of the Attorney General Outside Counsel for the Attorney General Risk Management, ADOA Dept. of Environmental Quality Asst. Director, Management Services Div., ADOA Legislative Liaison, DEQ

### APPROVAL OF MINUTES

Senator Solomon moved that the minutes of October 25, 2001 be approved. The motion carried.

### EXECUTIVE SESSION

Senator Solomon moved that the Committee go into Executive Session. The motion carried.

At 1:46 p.m. the Joint Legislative Budget Committee went into Executive Session.

Senator Solomon moved that the Committee reconvene into open session. The motion carried.

At 2:05 p.m. the Committee reconvened into open session.

Senator Solomon moved that the Committee approve the recommended settlement proposals by the Attorney General's Office in the cases of:

1. Getzwiller v. State
2. Shumake v. State
3. Vetnick v. State
4. Virgen, et al. v. State

The motion carried.

#### **ARIZONA DEPARTMENT OF ADMINISTRATION - Review of Risk Management Deductible.**

Mr. Paul Shannon, JLBC Staff, stated that Risk Management has a \$10,000 deductible for various types of lawsuits that are occurred by state agencies. Mr. Shannon said the deductible has never been imposed on any state agency.

Senator Solomon moved that the Committee approve the Arizona Department of Administration's Risk Management deductible amount of \$10,000, which is the current amount. The motion carried.

#### **DEPARTMENT OF CORRECTIONS – Review of Private Prison Request for Proposal.**

Mr. Brad Regens, JLBC Staff, said the department's budget contains funding for 1,450 private beds. A contract for 600 of these private beds will expire at the end of September 2002. As a result, the department has issued a Request for Proposal (RFP) for the continued operation of these beds by a private prison vendor. Statute requires that whenever the department issues an RFP, they come before the JLBC for review.

Senator Solomon moved that the Committee favorably review the Arizona Department of Corrections private prison RFP. The motion carried.

#### **ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY (DEQ) – Review of Amendment #1 to Vehicle Emissions Inspection Contract.**

Mr. Tom Mikesell, JLBC Staff, stated that in December 2000 the Committee reviewed the contract to the program to cover operations beginning in January 2002 and continuing to December 2009. The new contract was awarded to Gordon-Darby Arizona Testing on December 15, 2000. The contract provides for a variety of tests depending on the vehicle's age and whether the vehicle is operated in Pima or Maricopa County. Under the new contract, the program will be funded entirely through test fees charged to motorists at the time of inspection. The amendment makes changes to the contract to conform to legislation passed in 2001, as well as procedural changes. In terms of legislative changes the contract amendment would expand the size of Area A. It would add alternative fuel vehicle testing provisions and it would eliminate the requirement to test constant 4-wheel drive vehicles. The elimination of emissions testing for constant 4-wheel drive vehicles does have an impact on fees. In terms of procedural changes the contract amendment would do 2 things. It would change the timing of the payments. The way the contract was originally worded the contractor would collect fees from motorists and then send the entire payment to DEQ. DEQ would then, on a monthly basis, pay the contractor their share. With the amendment DEQ would be sending the payment to the contractor on a weekly basis.

In addition, the amendment would shift the liability for non-sufficient funds checks from the contractor to the state. The JLBC Staff has reservations about that provision because under the original plan the contractor had responsibility for bad debt, and it was in their best interest to make sure the checks they were getting were good. With DEQ there is no accompanying assurance that the contractor would continue to do so.

This item was originally slated to be on the November 2001 JLBC meeting agenda. The November meeting was cancelled and DEQ has since signed the contract amendment with the contractor. They indicated that they have included a provision that ensures Gordon-Darby will follow appropriate debt-collection guidelines.

Representative Knaperek stated that she has concerns with the contractor checking the validity of checks. Mr. Mikesell said that when DEQ and the contractor signed the amendment they included the provision stating that the contractor will follow guidelines set by DEQ, which include checking the identity of the driver, making sure that the check is drawn on a local bank, and that the address is printed on the check.

In response to Representative Knaperek, Mr. Mikesell said that the contract went into effect January 2, 2002.

Senator Solomon asked what percentage of checks collected by the contractor are bad. Mr. Mikesell said he did not have a percentage, however, the dollar amount for bad checks in 2001 was approximately \$20,000.

Senator Solomon asked what action DEQ will take with regard to checks that are found to be bad.

Mr. Bob Rocha, Assistant Director for Administrative Services, DEQ, said they will follow the guidelines as outlined in the training manual for inspectors. If a check comes up bad they will then follow collection procedures that are in place for other programs: 1) they will contact ADOT to determine if they have a file that DEQ might be able proceed against this individual, 2) if necessary, will turn it over to the Attorney General's Office, and 3) if there are a lot of bad checks they would then exercise the right-of-offset with the Department of Revenue. Therefore, they expect very little activity if these procedures are followed.

Representative Knaperek asked Mr. Rocha why DEQ assumed the non-sufficient funds issue. Mr. Rocha said that the reason DEQ agreed to take on this issue is that it saves the state \$3.1 million in the reduction of fees over the life of the contract. Prior to this Gordon-Darby Arizona Testing has assumed that risk and responsibility. Mr. Rocha said that this was one of the elements that made up the savings. In addition, the state will also be getting additional services; getting a reduction in the risk assessment that was done and was included in the previous analysis for the dollars, if they were not appropriated.

Mr. Richard Stavneak, Director, JLBC Staff, said that this latest contract gives Gordon-Darby their money weekly, as opposed to monthly. That is part of what allows them to reduce the fees, because they are getting their money quicker than in the past.

Representative Knaperek commented that the greater part of the amendment appears to get Gordon-Darby their money more quickly. It is still unclear why DEQ would then assume responsibility for the bad checks. She also asked whether DEQ has responsibility for bad debts with other contractors. Mr. Rocha said that he did not believe DEQ had that in any other contracts.

Representative Pearce noted that the state has had a lot of problems with emissions tests as well as contracting issues. He asked why the state would enter into a new contract through the year 2009 instead of privatizing this. Mr. Rocha said that it was his understanding that it was a policy decision made at the time and that it was in the best interest to the state. Representative Pearce felt it was not in the best interest to the citizens of the state, who ultimately pay for this, and that the state should go for a true competitive process and privatization.

Representative Allen stated that there is more room for fraud when you go with a competitive process and privatization.

Senator Bee asked what obligation the state would have, since there is a 7-year contract, if the Legislature were to change any laws regarding emissions. Mr. Mikesell said there is a provision in the contract which would require the state to pay a penalty.

*Senator Solomon moved that the Committee give a favorable review to the contract amendment with the provision that ensures that the contractor takes reasonable steps when fees are collected to verify that checks are valid.*

Senator Rios commented that this vote seemed unnecessary since DEQ had already signed the contract. He stated that DEQ should have waited to come before the Committee prior to entering into a 7-year contract.

Representative Knaperek said that by statute DEQ had to have the contract in place by January 1. However, there was time prior to that when DEQ could have contacted members of the Committee to discuss this issue.

Mr. Rocha said DEQ in no way intended to bypass the Legislature or JLBC. The information was submitted in October in anticipation of the November meeting, which was cancelled.

Representative Knaperek said that DEQ should have called a JLBC Committee member, not Staff, so there could have been discussions on this item prior to entering into the contract.



Representative Pearce commented that the Committee should not give a favorable review on this item. He said they should not be bound by a contract that has already been signed.

Mr. Jim Buster, Legislative Liaison, DEQ, said the wording of the contract with Gordon-Darby was an issue that was debated in the last legislative session when the previous contract was coming to a close. The feeling was that with a shorter contract the state would be paying a higher price, as opposed to a longer contract at a higher rate. The other feeling is that technology is changing so fast that perhaps after 7 years the way of testing could be vastly different than it is now. Mr. Buster said that because of Special Session, holidays and the JLBC meeting being cancelled, this item did not come before the Committee prior to signing the contract.

In response to Representative Gray, Mr. Rocha said there is no provision for legislative changes that affect the contract. Although, any change to a contract is a material change and would cause Gordon-Darby or the state to renegotiate the contract.

Senator Solomon withdrew the motion to review this item.

Representative Gray noted that she would rather voice her disapproval of this item by voting no.

Chairman Knaperek left the meeting at 2:37 p.m. and Vice Chairman Solomon assumed the Chair.

#### **ARIZONA DEPARTMENT OF TRANSPORTATION (ADOT) – Report on Grand Canyon Airport Funding.**

Mr. Bob Hull, JLBC Staff, said that ADOT is requesting the release of \$161,500 for 3 months of funding in FY 2002 to operate the Grand Canyon Airport through March 31, 2002. JLBC Staff recommends that ADOT report back to the Committee by March 1, 2002 regarding the status of the lease, if ADOT has not leased the airport by then.

Representative Pearce moved that the Committee accept the recommendation of the JLBC Staff to release \$161,500 for 3 months of funding in FY 2002 to operate the Grand Canyon Airport through March 31, 2002. In addition, the Committee requested that ADOT report back to the Committee by March 1, 2002, regarding the status of the lease, if ADOT has not leased the airport by then. The motion carried.

#### **ARIZONA DEPARTMENT OF TRANSPORTATION - Review of Grand Canyon Airport Lease.**

Mr. Bob Hull, JLBC Staff, said this item is to review the lease of the Grand Canyon Airport. ADOT is required to get Committee review of the final copy of the lease before they sign it. They have now come forward with the final draft, which ADOT expects to be signed later in January. The Grand Canyon Airport Authority, Inc. would take operational control of the airport on April 1, 2002. Mr. Hull noted this process has been going on for a long time. Page 2 of the JLBC Staff memo shows the main provisions of the lease. There are 2 technical inconsistencies in the final lease to be corrected as follows:

- 1) Page 1, line 3, of the proposed lease states that the lease is executed as of January 1, 2002, when in fact the lease would actually be signed sometime later in January. ADOT verbally reports that they would cure this defect by replacing "January 1, 2002" with "this date" in the final lease before it is signed.
- 2) Page 8, lines 13 – 15, states that the 40-year term of the lease runs from the date first set forth (i.e., January 1, 2002) through December 31, 2041. ADOT verbally proposes to correct this defect by replacing this sentence with language, which would define the term of the lease as beginning on the date the lease is signed and ending 40 years in the future.

Representative Pearce moved that the Committee give a favorable review to ADOT's proposed lease of the Grand Canyon National Park Airport, with the provision that the final lease include ADOT's proposed verbal technical corrections before it is signed. The motion carried.

#### **ARIZONA DEPARTMENT OF ADMINISTRATION – Review of Expenditure Plan for the Replacement of the Human Resources/Payroll System under A.R.S. § 38-431.03.**

Mr. Paul Shannon, JLBC Staff, said this item was originally distributed as a confidential item for Executive Session, however, since it was distributed the contract was awarded conditionally upon review by the Committee.

This item is for review of the expenditure plan for the replacement of the Human Resources/Payroll System. The project would cost \$80.2 million over 12 years. The cost of implementation is approximately \$31 million. There are \$2.1 million in interest charges in the first year. Over the next 10 years, there are costs totaling \$22.6 million paid to external vendors, \$13 million in ongoing internal state costs, and approximately \$12.3 million in interest charges.

Funding for the project is a pro rata assessment on Personal Services. In FY 2002, the assessment is 0.95% of the Personal Services base. The assessment is scheduled to increase to 1.04% in FY 2003. There has not been a budgeted allocation for a FY 2003 appropriation. There is a projected shortfall starting in 2003. If the pro rata assessment is maintained to 0.95% in FY 2003, there is a shortfall in FY 2003. If the pro rata assessment is increased to 1.04%, there is a shortfall in FY 2006. Because the pro rata assessment is levied on Personal Services, it will be sensitive to changes to the Personal Services base in the FY 2003 budget. The cost of the project is similar to other projects of this magnitude but other projects of this magnitude are all custom projects in various jurisdictions that are not necessarily comparable to the state of Arizona.

The alternative to the project would be to put patches on the current system. Those patches would cost about \$1.5 million over this fiscal year and next fiscal year. JLBC Staff also recommends that should the Committee decide to approve the project, that lease-purchase funding not be used to finance current FTE positions. There will be current FTE positions in various agencies that will be part of the project. Those positions will be drawn from the agencies to work on the project. There may be positions to backfill the agencies that are temporary and funded through the lease-purchase. The JLBC Staff recommends that ADOA and Government Information Technology Agency (GITA) report to JLBC by February 15, 2002 concerning any budget reductions that would result from implementation of the project.

Senator Bundgaard noted that the system implementation is supposed to cost \$33 million, and in the 5<sup>th</sup> year that includes an upgrade of \$3.6 million. He asked how they know that now and why is it built into this projection. Mr. Shannon said that there are planned upgrades to the software as provided by the vendor.

Representative Gray asked why the travel expenses (\$1.7 million) are so high, and why the department did not hire experts in this area as opposed to paying travel expenses to bring in experts to work on the system.

Mr. Shannon said those consultants are employed by the vendor and represent the vendor's expertise.

Mr. Tim Boncoskey, Assistant Director, Management Services Division, ADOA, responded that as far as the contract award, the consultants will be staying at hotels the same as if they were state employees. Fourteen of the companies' top 17 people are being assigned to this project and that was taken into account. IBM does not have locally employed consultants with this expertise.

Senator Arzberger asked if this could be done for less. She noted that computers have a real lure for people to do more than is actually needed. She said she understands why upgrades are needed and that software becomes dated very quickly. Would it be better at this time to do what is absolutely necessary and save some of the consulting money for a later time.

Senator Solomon asked if the extra functions that will be installed add cost. Mr. Shannon said that they will add cost. There are very few lower cost alternatives. The current system could be patched at a much cheaper cost but eventually the current system will have to be replaced. It is becoming obsolete and some think it is obsolete at this date.

Senator Solomon asked if an analysis has been done on what certain functions would be saved if we go to an electronic function rather than a hard paper copy. Mr. Shannon said the department did prepare an analysis on that and they have an extremely large dollar amount for the savings. The savings total over \$100 million, but they are soft savings. Removing money from agency budgets could prove difficult.

Mr. Shannon explained some of the benefits. Currently, computer programmers are required to reprogram the system every time there is a tax law change or change to the system. The new system provides web-based access for the employee, who can view his deductions and benefits elections without having to interact with human resources personnel. They can also do their own data entry. It provides a higher level of information and reporting capability than is available now. Currently, if you want a report from the current system you have to ask a programmer to sit down and write the program for the report.

Discussion continued on this issue.

Mr. Stavneak said that if the Committee approves this item, DOA and GITA will report back to the Committee by February 15, 2002 on whether or not this will translate into a savings.

*Representative Pearce moved that the Committee give a favorable review to the Arizona Department of Administration's expenditure plan for the replacement of the Human Resources/Payroll System, and that funding be discussed during the FY 2003 budget process. DOA and GITA are to report back quarterly to provide information to JLBC on the project. DOA and GITA will report back to the Committee by February 15, 2002 on agency budget reductions from the implementation of the new system. In addition, lease-purchase financing is to exclude the cost of any on-going FTE positions. The motion carried.*

#### **REPORT ON RECENT AGENCY SUBMISSIONS**

Mr. Stavneak said that these are the recent reports received in the last month and no Committee action was required.

- A. Arizona Department of Administration – Report on the Use of Alternative Fuels and Clean Burning Fuels in the State Motor Vehicle Fleet.**
- B. Arizona Corporation Commission/Arizona Department of Transportation – Report on Railroad Safety Activities.**
- C. Department of Economic Security - Bimonthly Report on Children Services Program.**
- D. Department of Economic Security - Bimonthly Report on Arizona Works.**
- E. Department of Emergency and Military Affairs – Report on Declared Emergencies.**
- F. Department of Health Services – Report on Health Crisis Fund Expenditures.**
- G. State Mine Inspector – Report on Abandoned Mines Safety Fund Expenditures and Contributions.**
- H. State Mine Inspector – Report on Mined Land Reclamation Consultant Services.**
- I. Commission for Post secondary Education – Report on Fund Deposits and Expenditures.**
- J. Supreme Court – Report on Adult Probation Services Fund and the Juvenile Probation Fund.**
- K. Office of Tourism – Report on Tourism Revenues and Expenditure Plan.**

Without objection, the meeting adjourned at 3:10 p.m.

Respectfully submitted:

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Cheryl Kestner, Secretary

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Richard Stavneak, Director

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Representative Laura Knaperek, Chairman

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DATE: February 14, 2002

TO: Senator Ruth Solomon, Chairman  
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director

FROM: Gina Guarascio, Senior Fiscal Analyst

SUBJECT: DEPARTMENT OF HEALTH SERVICES - REVIEW OF BEHAVIORAL HEALTH  
CAPITATION RATE CHANGES

**Request**

Pursuant to a footnote in the General Appropriation Act, the Department of Health Services (DHS) must present an expenditure plan to the Committee for its review prior to implementing any change in capitation rates for Title XIX behavioral health programs. DHS is requesting review of a rate change for the behavioral health capitation rate for children and adults with developmental disabilities (DD). DHS provides behavioral health services to the Title XIX DD population through an agreement with the Department of Economic Security (DES).

**Recommendation**

The JLBC Staff is deferring a recommendation, as the proposed rate change represents a policy consideration for the Committee. JLBC Staff projects the proposed rate change will increase General Fund expenditures by \$1,237,300 when compared to the current rate for the DD population. The proposed rate was included in the calculation of an estimated Title XIX supplemental for DHS, and is included in budget bills currently pending before both the House and the Senate that revise FY 2002 appropriations. Costs based on the new capitation rate may be higher or lower, depending upon the actual number of people that are eligible for Title XIX behavioral health DD services.

**Analysis**

DHS has received a recommendation from the Arizona Health Care Cost Containment System (AHCCCS) to change the behavioral health capitation rate for the developmentally disabled population retroactive to October 1, 2001, and has submitted a plan showing the estimated cost of the rate change for the Committee's review.

(Continued)

Currently, the per member per month capitation rate for the behavioral health DD population is \$27.10; this proposal would increase the rate to \$57.46, which represents an increase of 112%. The following table summarizes the expected General Fund (GF) impact of the proposed rate change in FY 2002 by behavioral health program.

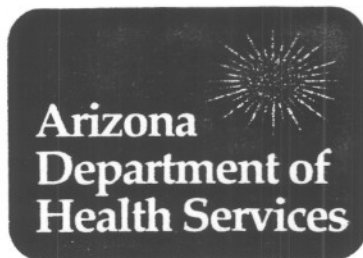
<b><u>JLBC Projected Impact</u></b>				
<b>Program</b>	<b>FY 2002 GF Supplemental, with Current DD Rate</b>	<b>FY 2002 GF Supplemental, Adjusted for Increase</b>	<b>Anticipated Impact of Change in DD Rate in FY 2002</b>	<b>DHS Projected Impact</b>
CBH	531,900	1,224,800	692,900	
SMI	1,562,300	2,106,700	544,400	
GMH/SA	367,900	367,900	-	
	<b>\$2,462,100</b>	<b>\$3,699,400</b>	<b>\$1,237,300</b>	<b>\$1,268,900</b>

The proposed rate was included in the calculation of an estimated Title XIX supplemental for DHS, and is included in budget bills currently pending before both the House and the Senate that revise FY 2002 appropriations. Costs based on the new capitation rate may be higher or lower, depending upon the actual number of people that are eligible for Title XIX behavioral health DD services.

Actuaries based adjustments in the capitation rate on a number of factors. Actuaries reviewed the cost of actual encounters of the DD population. This review represents the largest portion of the increase. Actuaries also added an inflation factor of 10%, comparable to the inflation increase in the behavioral health component of the Title XIX Long Term Care Program. Finally, the actuaries added an 8.3% adjustment for administration. In general, the Legislature does not fund administrative adjustments that are included in capitation rates, since administrative costs are not funded as part of the Title XIX Special Line Items, but as a separate component of the budget. A reduction adjusting for the administrative component has been included in the estimate provided above.

As mentioned above, a footnote in the General Appropriation Act requires DHS to submit an expenditure plan to the Committee prior to implementing any change in capitation rates in the Title XIX behavioral health programs. In the past, capitation rate changes were implemented without notification of the Legislature. The footnote was added so that legislators would be made aware of these changes and the potential budget impacts before the new rates are implemented.

RS/GG:jb



## *Office of the Director*

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JANE DEE HULL, GOVERNOR  
CATHERINE R. EDEN, DIRECTOR

January 25, 2002

JAN 25 2002

The Honorable Ruth Solomon, Chairman  
Joint Legislative Budget Committee  
1716 West Adams  
Phoenix, Arizona 85007

Dear Senator Solomon:

Pursuant to a footnote in the General Appropriation Act, the Arizona Department of Health Services (ADHS) requests placement on the February 2002 Joint Legislative Budget Committee (JLBC) meeting agenda. The purpose of the request is to review the behavioral health capitation rate for children and adults with Developmental Disabilities (DD).

The department provides behavioral health services to the children and adult DD population through an Interagency Services Agreement with the Department of Economic Security (DES). ADHS pays the Regional Behavioral Health Authorities (RBHAs) through monthly capitation payments. The requested rate change is the result of a review by Arizona Health Care Cost Containment System's (AHCCCS) consulting actuary, William M. Mercer, and is based upon actual encounter data provided by the department.

Attached is a letter, dated December 21, 2001, from AHCCCS to the department. As stated in the letter, AHCCCS is recommending a per member month capitation rate increase from \$27.10 to \$57.46 for DD clients served by the behavioral health system. The analysis for the expenditures of the new rate is included in the AHCCCS letter.

AHCCCS also is recommending that we receive an 8.3% administration component for this population (to be shared with the RBHAs and the department). This component previously had not been transferred to us even though it was calculated on the entire DD rate, including the behavioral health services component. As a result, the amount for the Department of Health Services will increase and there will be a corresponding decrease to DES.

The department requests that the rate change be made retroactive to October 1, 2001, as recommended by AHCCCS. This change will require a FY 2002 supplemental appropriation for the department calculated at \$1,268,900 in state matching funds and \$3,537,800 in Total Funds.

Please feel free to contact Pat Mah, Budget Administrator, at (602) 542-6386 if you have any questions.

Sincerely,



Catherine R. Eden  
Director

CRE:pm

Attachments

cc: Representative Laura Knaperek, Vice Chairman  
Tom Betlach, Director, Governor's Office of Strategic Planning and Budgeting  
Christine Sato, Fiscal Analyst, Governor's Office of Strategic Planning and Budgeting  
Richard Stavneak, Director, Joint Legislative Budget Committee  
Jennifer Vermeer, Assistant Director, Joint Legislative Budget Committee  
Gina Guarascio, Senior Fiscal Analyst, Joint Legislative Budget Committee  
Danny Valenzuela, Deputy Director, Department of Health Services  
Leslie Schwalbe, Deputy Director, Department of Health Services  
Michael Fett, Chief Financial Officer, Division of Behavioral Health Services  
Pat Mah, Administrator, Central Budget Office  
John Clayton, Director, Department of Economic Security  
Andy Genualdi, Assistant Director, Department of Economic Security  
Ric Zaharia, Assistant Director, Department of Economic Security  
Karen McLaughlin, Administrator, Department of Economic Security  
Bonnie Marsh, AHCCCS Behavioral Health Manager

Kari Price, AHCCCS, Assistant Director, Office of Managed Care



December 21, 2001

Mr. Michael Fett  
Chief Financial Officer  
Division of Behavioral Health Services  
2122 East Highland, Suite 100  
Phoenix, Arizona 85016

Dear Mr. Fett:

This letter is to inform you of the AHCCCS recommended capitation rate increase to the Division of Behavioral Health Services (BHS) for providing behavioral health services to Title XIX and Title XXI members enrolled with the Division of Developmental Disabilities (DDD).

William M Mercer, AHCCCS's consulting actuaries has reviewed the encounter data submitted by you, and has determined that the current capitation rates should be increased from \$27.10 to \$57.46. Based on BHS's SFY '01 encounters, the capitation base rate is \$ 48.17 pmprn. This amount was inflated by 10.02%, the inflation amount for the behavioral health component in the ALTCS rates. Finally, an 8.3% administration component was added. In the past, the rate did not include an administration add-on. The attached schedule details the development of the rate.

The estimated SFY 02 impact to funding is \$3,537,782 additional total funds, including \$1,238,931 additional state funds. BHS is responsible for obtaining the state match funding. Therefore, please review your state match appropriation to determine if a supplemental request is necessary for the increase.

AHCCCS would like to make this increase retroactive to October 1, 2001. Please contact me as soon as possible regarding any potential funding issues. If you have any questions, please contact me at 602-417-4591, or Jack Wagner at 602-417-4552.

Sincerely,

Anne Winter  
Financial Manager  
Office of Managed Care

c: Kari Price  
Bonnie Marsh  
Jack Wagner  
Jim Cockerham



# Analysis of Adjusted CYE '02 DD/BH Cap Rate

## Step 1 Calculation of average DD/BH rate for SFY '01

AHCCCS Paid Member Months for SFY '01	142,001.79
BH Reported DD/BH Expenditures for SFY '01	\$6,839,827.00
Average cost per paid member month SFY '01	\$ 48.17

## Step 2 Apply 10.2% BH rate increase (same rate applied to EPD) Apply 3.3% Admin (BH admin rate)

Average cost per paid member month SFY '01	\$ 48.17
Rate increase for BH applied to the '02 EPD rates	10.20%
Rate for DD/BH CYE '02 w/o Admin.	\$ 53.06
Add Admin-8.3%	\$ 4.40
Total Rate for DD/BH CYE '02	\$ 57.46

## Step 3 Calculate estimated MHI for SFY '02

AHCCCS Paid Member Months for SFY '01	142,001.79
DES Budgeted Member Increase for SFY '02 over SFY '01	9.40%
Estimated Member Months for SFY '02	155,349.96
SFY '02 Estimated Member Months at the New DD/BH Rate (10/1/01-6/30/02)	116,512.47

## Step 4 Calculate fiscal impact for SFY '02

SFY '02 Estimated Member Months at the New DD/BH Rate	116,512.47
CYE '02 Increase to the DD/BH Rate (CYE '02 Rate \$54.81 - CYE '01 Rate \$27.10)	\$ 30.36
<i>Estimated</i> Total SFY '02 Impact	\$3,537,782.27
Federal Funds (64.98%)	\$2,298,850.92
State Funds	\$1,238,931.35

### Notes:

The inflation factor of 10.2% used to generate the CYE '02 rate is the same inflation factor used in developing the EPD rates for '02.

The member months projection includes a 9.4% budgeted increase in the member numbers for SFY '02 over SFY '01.

The state match dollars reside in the DHS budget. It is part of a total state match budget and is not separately identified. Coordination would have to occur with DHS to make sure there would be enough state match available for the increase.

STATE OF ARIZONA

Joint Legislative Budget Committee

STATE  
SENATE

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CHAIRMAN 2002  
MARSHA ARZBERGER  
TIMOTHY S. BEE  
KEN BENNETT  
JACK A. BROWN  
SCOTT BUNDGAARD  
EDWARD J. CIRILLO  
PETE RIOS

1716 WEST ADAMS  
PHOENIX, ARIZONA 85007

PHONE (602) 542-5491

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HOUSE OF  
REPRESENTATIVES

LAURA KNAPERREK  
CHAIRMAN 2001  
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LINDA GRAY  
STEVE MAY  
RUSSELL K. PEARCE  
MARION L. PICKENS  
CHRISTINE WEASON

DATE: February 14, 2002

TO: Senator Ruth Solomon, Chairman  
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director

FROM: Kim Hohman, Fiscal Analyst

SUBJECT: OFFICE OF THE ATTORNEY GENERAL – REVIEW OF UNCOLLECTIBLE  
DEBTS

**Request**

Pursuant to A.R.S. § 35-150(E), the Attorney General requests that the Joint Legislative Budget Committee review its FY 2001 listing of \$4.6 million in uncollectible debts referred to the Attorney General by state agencies for collection.

**Recommendation**

The JLBC Staff recommends that the Committee give a favorable review of the report. The report meets the requirements of A.R.S. § 35-150(E).

**Analysis**

The Attorney General's Collection Enforcement Unit functions as a collection service for past due debts owed to state agencies, boards and commissions. The unit returns 65% of collected monies to the client agencies and retains the remaining 35% for unit operational costs. While the Collection Enforcement unit is able to collect monies from many individuals and businesses that owe monies to the state, for a variety of reasons, some debts are uncollectible. In the past, there has been no procedure to "write-off" uncollectible debt, so they continued to be carried in the state's accounting system. Laws 1999, Chapter 300 created a procedure for the State Comptroller to remove uncollectible debts from the state accounting system, after receiving annual notice of uncollectible debt from the Attorney General and review by the Joint Legislative Budget Committee.

(Continued)

The Attorney General's Office reviewed the cases assigned to the Collection Enforcement Unit. Based on this review, the Attorney General advises that \$4,616,089 owed to the state is uncollectible. Included as uncollectible are those monies that will not be recovered due to debtor bankruptcy, settlement, insufficient resources of the debtor, or the inability to locate the debtor. Of this amount, approximately 87% are debts that were owed to four agencies, the Arizona Department of Revenue, the Registrar of Contractors, the Department of Building and Fire Safety, and the Industrial Commission. The remaining 13% are debts owed to 15 other agencies.

<u>Uncollectible Debt Recommended for Write-Off by Client Agency</u>		
	<u>Amount Recommended for Write-Off</u>	<u>Percentage</u>
Arizona Department of Revenue	\$1,593,633	34%
Registrar of Contractors	1,535,595	33%
Department of Building and Fire Safety	487,550	11%
Industrial Commission	420,124	9%
All Others	<u>579,187</u>	<u>13%</u>
Total	\$4,616,089	100%

In comparison, the state removed \$7.6 million in uncollectible debt from the accounting system last year. The current report makes improvements to last year's report by including an explanation for each uncollectible debt, the date the collection work began, the date the debt was determine uncollectible, and the dollar amount of each debt.

RS:KH:ck



STATE OF ARIZONA

OFFICE OF THE ATTORNEY GENERAL

JANET NAPOLITANO  
ATTORNEY GENERAL

1275 WEST WASHINGTON, PHOENIX, AZ. 85007-2926

MAIN PHONE: (602) 542-5025

FACSIMILE: (602) 542-4085

Direct Line: (602) 542-8382

Direct Fax: (602) 542-1726

January 24, 2002

HAND-DELIVERED

The Honorable Ruth Solomon, Chair  
Joint Legislative Budget Committee  
Arizona Senate  
1700 West Washington  
Phoenix, Arizona 85007



Re: **UNCOLLECTIBLE DEBT REPORT**

Dear Senator Solomon:

In accordance with A.R.S. § 35-150(E) and consistent with Richard Stavneak's letter, dated April 17, 2001, a copy of which is attached for your convenience, enclosed is the listing of all uncollectible debts owed to the State which were referred to the Collection Enforcement Revolving Fund for the fiscal year ending June 30, 2001.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Tracy S. Essig  
Chief Counsel  
Bankruptcy and Collection  
Enforcement Section

TSE:kae

Enclosures

cc: Representative Laura Knaperek, Vice Chair, w/attachments  
Richard Stavneak, JLBC, w/attachments  
Thomas Betlach, OSPB, w/attachments  
Kim Hohman, JLBC, w/attachments  
Keith Fallstrom, OSPB, w/attachments  
Robert Rocha, State Comptroller, w/attachments  
John Stevens, Attorney General's Office, w/attachments  
Mike Haener, Attorney General's Office, w/attachments



STATE OF ARIZONA

## Joint Legislative Budget Committee

STATE  
SENATE

RUTH SOLOMON  
CHAIRMAN 2002  
MARSHA ARZBERGER  
TIMOTHY S. BEE  
RUSSELL W. "RUSTY" BOWERS  
JACK A. BROWN  
SCOTT BUNOGAARD  
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LINDA GRAY  
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RUSSELL K. PEARCE  
MARION L. PICKENS  
CHRISTINE WEASON

April 17, 2001

The Honorable Janet Napolitano  
Attorney General  
Office of the Attorney General  
1275 W. Washington  
Phoenix, AZ 85007-2926

Dear Ms. Napolitano:

A.R.S. § 35-150(E) requires that the Joint Legislative Budget Committee review the FY 2000 listing of uncollectible debts referred to the Attorney General for collection.

At its meeting on April 6, 2001, the Committee gave a favorable review of the report submitted by the Attorney General. The report appears to meet the requirements of A.R.S. § 35-150(E).

The Committee requests that for future reports, the Bankruptcy and Collection Enforcement Section provide more specific information on each debt regarding the reason each debt is uncollectible (e.g., bankruptcy, inability to locate debtor, etc.), rather than using the term "uncollectible." The Committee would like information on the date the debt was determined uncollectible, as well as the date collections work began, and the amount collected on each debt.

If you have any questions relative to actions of the Committee, please let me know.

Sincerely,

Richard Stavneak  
Director

RS:ck

xc: Representative Laura Knaperek, Chairman  
Senator Ruth Solomon, Vice-Chairman  
Senate President Randall Gnant  
House Speaker Jim Weiers  
Elliott Hibbs, Director, ADOA  
Bob Rocha, State Comptroller, GAO, ADOA  
Tom Betlach, Director, OSPB

Office of the Attorney General  
Agency Counsel Division, Bankruptcy & Collection Enforcement Section  
Uncollectible Debt Owed to the State that were referred to  
Collection Enforcement Revolving Fund  
For the Fiscal Year Ending June 30, 2001

LEGEND

<u>Client Agency</u>	<u>Abbreviation</u>
Arizona Corporation Commission	ACC
Building and Fire Safety, Arizona Department of	BFS
Department of Health Services	DHS
Game and Fish Commission, Arizona	GAF
Highway Division – Department of Transportation	HGD
Industrial Commission of Arizona	ICA
Juvenile Corrections, Arizona Department of	JUC
Land and Natural Resources, Arizona Department of	LNR
Lottery Commission, Arizona State	LOT
Medical Examiners, Board of	MED
Motor Vehicle Division – Department of Transportation	MVD
Northern Arizona University	NAU
Real Estate, Arizona Department of	RED
Retirement System, Arizona State	RET
Revenue, Arizona Department of	REV
Registrar of Contractors	ROC
Risk Management – Arizona Department of Administration	RSK
Structural Pest Control Commission	SPC
Technical Registration, Board of	TEC
Veterans' Service Commission	VSE
Weights and Measures, Arizona Department of	WMD

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ACC	HENNESSY, DENA CALTON	01-Apr-97	28-Aug-00	0.00	5,000.00	COST OF COLLECTION EXCEEDS DEBT
ACC	HOOVER, RONALD JOHN	21-Jun-00	05-Sep-00	0.00	24,450.00	UNABLE TO LOCATE DEBTOR
ACC	LINDSEY, JEFFREY ROGER	01-Apr-97	13-Sep-00	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	PAPA, GEORGE M.	02-Nov-95	07-Dec-00	0.00	3,830.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	SULLIVAN, MICHAEL & WEISE	15-Sep-98	13-Sep-00	0.00	17,931.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	TEXAS COASTAL SECURITIES, INC	11-Jun-98	15-Nov-00	0.00	10,000.00	DEFUNCT CORPORATION
ACC	UPCHURCH, MICHAEL	19-Dec-94	15-Nov-00	2,700.00	1,558.74	DEFUNCT CORPORATION
ACC	WALTON, ROBERT	22-Sep-93	13-Sep-00	0.00	14,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ACC	YEE, WARREN	11-May-99	26-Jul-00	0.00	10,000.00	DEBTOR IS DECEASED
					101,770.47	
BFS	ARIZONA SOUTHERN HOMES, INC.	22-May-01	30-May-01	0.00	9,585.02	DEFUNCT CORPORATION
BFS	ATCO DEVELOPMENT, INC	16-May-01	27-May-01	0.00	29,084.95	DEFUNCT CORPORATION
BFS	BROOKS, EARL LEVERNE & HELEN	17-May-01	27-May-01	0.00	46,660.00	DEBT DISCHARGED IN BANKRUPTCY
BFS	BYRON, GILBERT A. & REBECCA	21-May-01	05-Jun-01	0.00	5,329.82	DEBT DISCHARGED IN BANKRUPTCY
BFS	G.W.P. INVESTMENTS, INC.	17-May-01	27-May-01	0.00	124,604.14	DEFUNCT CORPORATION
BFS	JONES, GARY	29-Jan-01	25-Apr-01	0.00	1,300.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
BFS	MILLER, STEPHEN M.	18-May-01	05-Jun-01	0.00	1,100.00	UNABLE TO LOCATE DEBTOR
BFS	MOBILE CITY NORTH, INC.	16-May-01	27-May-01	0.00	81,503.12	DEFUNCT CORPORATION
BFS	MOUNTAIN BROOK HOMES, INC.	18-May-01	23-May-01	0.00	33,356.45	DEFUNCT CORPORATION
BFS	NORTHERN ARIZONA MOBILE HOMES	16-May-01	30-May-01	0.00	49,961.97	DEFUNCT CORPORATION
BFS	RAINBOW HOME SALES, INC.	17-May-01	05-Jun-01	0.00	99,424.80	DEFUNCT CORPORATION
BFS	SUNSHINE MOBILE HOME SALES	17-May-01	27-May-01	0.00	4,847.82	DEFUNCT CORPORATION
BFS	TUCSON MOBILE HOME BROKERS	21-May-01	05-Jun-01	0.00	792.21	UNABLE TO LOCATE DEBTOR
					487,550.30	
DHS	DOUGLASS, LINDA	21-Mar-94	04-May-01	2,712.92	3,245.91	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					3,245.91	
GAF	CHAMBERLAIN, ERIK B.	04-Oct-99	03-Aug-00	0.00	1,190.25	UNABLE TO LOCATE DEBTOR
GAF	CIRCLE B MARKET & MOTEL	16-May-00	14-May-01	0.00	5,976.73	DEBT DISCHARGED IN BANKRUPTCY
GAF	HORTON, IYANDA	30-Oct-95	16-Nov-00	0.00	4,000.00	DEBTOR IS DECEASED
GAF	MCEACHERN, WESLEY K.	17-Mar-95	02-Aug-00	0.00	294.69	COST OF COLLECTION EXCEEDS DEBT
GAF	SOLOMON, JAMES C.	25-Sep-96	03-Aug-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					11,961.67	
HGD	BONI, ISADORE MORALES	04-Nov-98	28-Aug-00	0.00	147.60	COST OF COLLECTION EXCEEDS DEBT
HGD	BROCKERT, ROBERT L.	25-Feb-99	05-Jun-01	0.00	1,111.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	CASTILLO, JESSE; JOSE	28-Jun-88	20-Nov-00	0.00	838.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	DADD, KENNETH A.	27-Sep-94	20-Nov-00	0.00	1,397.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

OFFICE OF THE ATTORNEY GENERAL  
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 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
HGD	EVILSIZOR, MIKE	11-Dec-00	04-Apr-01	0.00	877.19	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	FLORES, GEORGE & DELGADO	23-Jun-00	15-Nov-00	0.00	1,258.58	UNABLE TO LOCATE DEBTOR
HGD	GONZALEZ, JOSE	15-Nov-00	15-Nov-00	0.00	2,223.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	GORMAN, BERTHA/GISHIE, GILBERT	26-Sep-94	20-Nov-00	0.00	933.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	HALEY, JAMES	28-Jun-94	28-Aug-00	0.00	1,771.57	COST OF COLLECTION EXCEEDS DEBT
HGD	HINOJOS, VICTOR	28-Jun-94	05-Oct-00	0.00	843.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	HOWARD, DANIEL	27-Oct-99	30-Aug-00	0.00	545.79	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	KING, WADE W.	02-Jun-99	25-Sep-00	0.00	1,056.75	UNABLE TO LOCATE DEBTOR
HGD	KRUM, DOUGLAS S.	10-Sep-93	28-Aug-00	0.00	1,738.61	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	LEMUS, ARTEMION MOLINA	23-Jun-00	07-Dec-00	0.00	6,612.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	LITCHFIELD, MICHELLE R.	23-Jun-00	13-Oct-00	0.00	2,176.50	UNABLE TO LOCATE DEBTOR
HGD	LOPEZ, RACHAEL	25-Oct-99	28-Aug-00	0.00	608.35	COST OF COLLECTION EXCEEDS DEBT
HGD	LUMMUS, LORIANE	30-Jun-94	25-Jul-00	0.00	573.90	COST OF COLLECTION EXCEEDS DEBT
HGD	MATA, JAMES JESSE	13-Nov-00	14-May-01	0.00	1,147.37	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	MEZA, BRUNO/MARTINEZ	21-Mar-94	30-Aug-00	0.00	925.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	MILLENNIUM TOURS	13-Dec-00	04-Apr-01	0.00	3,399.03	COST OF COLLECTION EXCEEDS DEBT
HGD	MILLER, JASON & JEFFRY	26-Jun-00	13-Oct-00	0.00	560.80	COST OF COLLECTION EXCEEDS DEBT
HGD	PALMER, ALEXANDER	24-Feb-97	02-Aug-00	0.00	258.54	COST OF COLLECTION EXCEEDS DEBT
HGD	PEREZ, ALEJANDRO	15-Nov-00	15-Nov-00	0.00	1,018.46	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	PIXLEY, MARK	26-Jun-00	22-Nov-00	0.00	936.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	REED, DONALD E/KARRIEM	09-Apr-91	05-Oct-00	0.00	681.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	REYES, MIGUEL ANGEL	13-Dec-00	01-May-01	0.00	1,011.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	SHAIN, LOUIS	14-Dec-00	14-Dec-00	0.00	985.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	TOMCEK, ANDY & BROWN, ANDRAE	12-Aug-98	13-Oct-00	0.00	3,802.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	TURNER, MICHELLE	28-Jun-94	27-Sep-00	0.00	1,476.39	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VALDERRAMA, JESUS ALEJO	13-Dec-00	06-Mar-01	0.00	527.57	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VALENCIA, HERIBERTO	04-Jan-99	07-Dec-00	0.00	1,052.06	UNABLE TO LOCATE DEBTOR
HGD	VERDUGO, MARTIN/MORENO, GERMAN	28-Jun-94	27-Sep-00	0.00	530.06	DEBTOR RESIDES ON INDIAN RESERVATION
HGD	VESSEY, SHAWN EDWARD	19-Jan-94	04-Apr-01	0.00	658.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
HGD	VICTORIA, AQUILTO R.	17-Feb-94	13-Oct-00	0.00	1,448.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					45,136.60	
ICA	AAA ANYTIME PLUMBING, INC	24-Aug-00	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	A-ORTA FENCE BUILDERS, INC	16-Jul-98	30-Aug-00	0.00	892.00	DEFUNCT CORPORATION
ICA	APRI, INC.	14-Dec-99	29-Sep-00	0.00	3,300.00	DEFUNCT CORPORATION
ICA	ARIZONA ADDITIONS & REMODELING	16-Feb-00	28-Aug-00	0.00	1,276.23	DEFUNCT CORPORATION
ICA	ARIZONA BAGEL KING INC.	27-Jun-97	8-Jun-01	0.00	16,463.19	DEFUNCT CORPORATION
ICA	ARIZONA FINEST COLLISION	29-Dec-99	15-Nov-00	0.00	562.00	DEFUNCT CORPORATION
ICA	ARNOLD, DAWN & JOSEPH	12-Sep-95	13-Sep-00	0.00	4,952.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	BANDINOS, INC.	04-Feb-99	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION



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CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	02-Aug-00	0.00	1,250.00	DEFUNCT CORPORATION
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	28-Aug-00	0.00	42,000.00	DEFUNCT CORPORATION
ICA	C & D EUROPEAN STUCCO & STONE	29-Dec-99	02-Aug-00	0.00	42,800.00	DEFUNCT CORPORATION
ICA	CABA PROPERTIES, INC.	12-Jul-00	13-Oct-00	0.00	500.00	DEFUNCT CORPORATION
ICA	CHADWICK, JERRY C.	08-Mar-99	21-Jul-00	17,675.91	4,016.06	SETTLEMENT
ICA	DEN FAB MANUFACTURING, INC.	14-Dec-99	22-Feb-01	437.67	537.33	SETTLEMENT
ICA	DIAMONDBACK AUTO SALES, INC.	16-Nov-00	16-Nov-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	DOLENDI,R/L/KOUNTRY KOOKIN	27-Jul-95	27-May-01	0.00	15,397.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	DUTCH CASTLE CARE CENTER, INC.	06-Apr-99	10-Jan-01	0.00	5,298.56	DEFUNCT CORPORATION
ICA	ENGLE LITHO/GRAPHICS, INC.	19-Jun-00	30-Aug-00	0.00	500.00	DEFUNCT CORPORATION
ICA	FABRICATED METALS, INC.	22-May-00	20-Dec-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	GOLDEN WEST MECHANICAL, INC.	07-Feb-00	18-Jul-00	0.00	1,992.93	DEFUNCT CORPORATION
ICA	GROUP B UNLIMITED, INC.	29-Dec-99	10-Jan-01	0.00	2,250.00	DEFUNCT CORPORATION
ICA	HALFTIME SPORTS BAR-N-GRILL	30-Nov-99	15-Nov-00	0.00	583.93	DEFUNCT CORPORATION
ICA	HARRINTON, CRAIG R.	17-Jul-00	17-Jul-00	0.00	6,837.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	HARRIS CUSTOM HOMES, INC.	29-Dec-99	23-Feb-01	0.00	1,765.78	DEFUNCT CORPORATION
ICA	HASCO-HVAC OF ARIZONA, INC.	29-Dec-99	05-Dec-00	0.00	1,937.50	DEFUNCT CORPORATION
ICA	HISPANIC AIR CONDITIONING	03-Apr-00	25-Apr-01	0.00	1,000.36	DEFUNCT CORPORATION
ICA	HOLMES, WES & PHYLLIS	10-Dec-97	01-Mar-01	0.00	792.29	COST OF COLLECTION EXCEEDS DEBT
ICA	J. J. P., INC.	13-Nov-97	20-Nov-00	0.00	581.30	DEFUNCT CORPORATION
ICA	J.R. ROGERS INVESTMENT MGMT.	09-Mar-99	29-Sep-00	0.00	500.00	DEFUNCT CORPORATION
ICA	J.R. ROGERS INVESTMENT MGMT.	09-Mar-99	27-Sep-00	0.00	500.00	DEFUNCT CORPORATION
ICA	JOHN WINGFIELD & SONS TRANSPORT	09-May-00	05-Dec-00	14,616.75	3,661.68	SETTLEMENT
ICA	KORUS, LOUISE & JEROME	16-Mar-95	15-Nov-00	0.00	2,934.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	MAMMA MIA RISTORANTE, L.L.C.	15-Oct-99	08-Dec-00	0.00	1,443.82	DEBT DISCHARGED IN BANKRUPTCY
ICA	MARTIN, SCOTT & LYNETTE	29-Jun-00	01-May-01	0.00	1,547.57	UNABLE TO LOCATE DEBTOR
ICA	MCBAIN, RICHARD J & MALLORY M.	29-Aug-00	16-Nov-00	1,250.00	490.54	SETTLEMENT
ICA	MOUNTING SYSTEMS, INC.	7-Feb-00	9-Jan-01	0.00	1,343.25	DEFUNCT CORPORATION
ICA	NATIONAL PLASTERING, INC.	17-Jul-00	17-Jul-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	NATURES PARTNER LLC	15-May-00	28-Aug-00	1,475.00	1,335.00	SETTLEMENT
ICA	NORWOOD, NATHANIEL	24-Jun-98	5-Dec-00	0.00	23,829.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	PERFORMANCE DELIVERY SERVICES	12-Sep-00	1-Mar-01	0.00	1,535.39	DEFUNCT CORPORATION
ICA	R.C. HENDERSON DEVELOPMENT, INC	14-Feb-01	1-Mar-01	0.00	67,837.25	DEFUNCT CORPORATION
ICA	REUBEN'S FURNITURE, INC.	2-Jul-98	28-Aug-00	0.00	14,761.11	DEFUNCT CORPORATION
ICA	ROBLES, EDWARD MORALES	1-Jul-97	1-May-01	0.00	500.00	DEBTOR IS DECEASED
ICA	ROBLES, EDWARD MORALES	28-Jan-97	1-May-01	0.00	812.01	DEBTOR IS DECEASED
ICA	ROSEWING, INC.	12-Jul-00	15-Nov-00	0.00	500.00	DEFUNCT CORPORATION
ICA	SCHEP, DAVID	30-Jul-96	20-Nov-00	0.00	579.30	DEBT DISCHARGED IN BANKRUPTCY
ICA	SHIDLER, MEREDITH	15-Jan-98	27-May-01	0.00	725.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	SHILOH FLATS, LLC	12-Jul-00	10-Apr-01	0.00	680.04	DEFUNCT CORPORATION

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ICA	SHOWCLUB RUMPUS ROOM, INC.	22-Feb-00	13-Oct-00	0.00	1,000.00	DEFUNCT CORPORATION
ICA	SNJ, INC.	29-Aug-00	29-Sep-00	0.00	669.37	DEFUNCT CORPORATION
ICA	SOUTHWEST HOME HEALTH & HOSPICE	7-Jun-00	7-May-01	0.00	581.74	DEFUNCT CORPORATION
ICA	STO-ARK CONSTRUCTION, LLC	12-Jul-00	10-Jan-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	SWIW, INC.	29-Dec-99	16-Nov-00	0.00	500.00	COST OF COLLECTION EXCEEDS DEBT
ICA	THACKER, DAVID E.	15-Oct-99	8-Dec-00	500.00	574.66	SETTLEMENT
ICA	THOMAS, KEITH & LINDA	14-Jan-98	4-Apr-01	0.00	301.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ICA	TOP CENTRAL RESTAURANT, INC.	15-Dec-99	21-Dec-00	0.00	114,399.98	DEFUNCT CORPORATION
ICA	TUCSON QUALITY PLASTERING, INC.	15-May-00	6-Mar-01	0.00	2,812.00	DEFUNCT CORPORATION
ICA	VEGA, MICHAEL & GRACIE	15-Jul-94	5-Dec-00	3,500.00	8,782.69	SETTLEMENT
ICA	WESTAR, INC.	16-May-00	5-Jun-01	0.00	1,000.00	DEFUNCT CORPORATION
ICA	WHITE ROCK CONSTRUCTION COMPANY	27-Jun-00	15-Nov-00	0.00	500.00	COST OF COLLECTION EXCEEDS DEBT
					<u>420,123.71</u>	
JUC	NUNGARAY, CHRISTINA / QUINTERO	30-Nov-99	12-Mar-01	0.00	<u>2,800.00</u>	UNABLE TO LOCATE DEBTOR
					2,800.00	
LNR	CAMACHO, CHRIS E.	12-Oct-99	30-Aug-00	10,500.00	<u>386.91</u>	SETTLEMENT
					386.91	
LOT	AHWATUKEE ACE HARDWARE, INC.	2-Aug-00	27-Sep-00	0.00	743.42	DEFUNCT CORPORATION
LOT	ALCORN, JOYCE M.	2-Aug-00	8-Mar-01	0.00	714.64	COST OF COLLECTION EXCEEDS DEBT
LOT	ALDREW, INC.	1-Aug-00	5-Oct-00	0.00	1,550.67	DEFUNCT CORPORATION
LOT	ALLEN, GAROLD	2-Aug-00	10-Apr-01	0.00	1,974.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	ALLEN, GAROLD	1-Aug-00	10-Jan-01	0.00	3,666.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	DICKEY, ELIZABETH LOUISE	7-Jul-93	27-Sep-00	0.00	1,632.22	UNABLE TO LOCATE DEBTOR
LOT	DILULENZO, DAVID	2-Aug-00	5-Oct-00	0.00	5,268.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	ENHELDER, THOMAS A & BECKY A.	11-Sep-00	11-Sep-00	0.00	2,321.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
LOT	FOODS BY AMAL, INC.	1-Aug-00	13-Sep-00	0.00	2,953.48	DEFUNCT CORPORATION
LOT	HUGHES, LAUREN DBA. COTTONWOOD	1-Oct-99	3-Aug-00	0.00	8,001.84	DEBT DISCHARGED IN BANKRUPTCY
LOT	JMW VENTURES, INC.	1-Aug-00	13-Sep-00	0.00	561.00	DEFUNCT CORPORATION
LOT	JOHNSON BROS. MARKET	11-Sep-00	16-Apr-01	0.00	564.02	DEFUNCT CORPORATION
LOT	RBC INVESTMENTS, INC.	31-Jul-00	13-Sep-00	0.00	774.56	DEFUNCT CORPORATION
LOT	SHARGANI, KAMRAN	31-Jul-00	15-Nov-00	0.00	<u>2,622.42</u>	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					33,347.89	
MED	BAUDER, MARC	30-Nov-99	15-Nov-00	0.00	3,250.00	DEBT DISCHARGED IN BANKRUPTCY
MED	CARTER, H. EUGENE, M.D.	26-Jun-96	28-Nov-00	0.00	<u>4,510.50</u>	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					7,760.50	

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
MVD	ARAGON, TERRI L.	18-Jul-00	18-Jul-00	0.00	3,252.72	DEBT DISCHARGED IN BANKRUPTCY
MVD	CALDWELL, DAVID	23-Aug-96	21-Nov-00	0.00	62,412.66	DEFUNCT CORPORATION
MVD	COOK TRANSPORTS, INC.	23-Oct-95	21-Dec-00	0.00	101,701.60	DEFUNCT CORPORATION
MVD	GARY GILENO INC.	12-May-98	1-Mar-01	12,000.00	4,338.04	SETTLEMENT
MVD	HOLSTINE, BYRON/MARCUS/RONALD	21-Oct-95	18-May-01	18,000.00	8,950.07	SETTLEMENT
MVD	HOWARD, JIM T.	6-Oct-94	30-Aug-00	0.00	11,958.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					192,613.69	
NAU	BEGAY, KAYLENE MARIE	18-May-00	27-Sep-00	0.00	1,752.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BOTTS, KATHRYN L.	27-Sep-93	27-Sep-00	0.00	995.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BROWN, ARCHIE L., JR.	14-Jul-94	10-Jan-01	0.00	1,374.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BROWNE, JONI	6-Jun-00	5-Oct-00	0.00	4,777.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	BURNETTE, MICHAEL MARVIN	25-Aug-99	5-Sep-00	0.00	2,276.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	CAMPA, MISHA DAWN	30-Jul-98	27-Sep-00	0.00	1,131.77	UNABLE TO LOCATE DEBTOR
NAU	COLE, ANDREA MARIE	13-Jul-99	16-Oct-00	0.00	554.49	UNABLE TO LOCATE DEBTOR
NAU	ELMORE, JOHN KING	2-Dec-99	15-Nov-00	0.00	770.52	UNABLE TO LOCATE DEBTOR
NAU	GOCHENOUR, SARAH	21-Dec-98	28-Aug-00	0.00	2,395.52	UNABLE TO LOCATE DEBTOR
NAU	GREGORY, VANESSA B.	27-Nov-87	28-Aug-00	0.00	2,025.14	UNABLE TO LOCATE DEBTOR
NAU	GRIMSLEY, RONALD L.	13-Jul-99	15-Nov-00	479.00	161.34	SETTLEMENT
NAU	HENNING-DONOVAN, LEAH	11-Oct-00	11-Oct-00	0.00	1,377.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	KRULL, ERNEST D.	11-Jun-96	15-Nov-00	11,866.75	12,429.20	SETTLEMENT
NAU	LERMAN, ERIK C.	3-Dec-99	13-Sep-00	0.00	1,082.50	UNABLE TO LOCATE DEBTOR
NAU	MOODY, MATTHEW ANTHONY	13-Apr-98	22-Sep-00	2,000.00	710.49	SETTLEMENT
NAU	MURPHY-FANSLER, WANDA J.	10-Mar-93	30-Aug-00	0.00	7,765.74	UNABLE TO LOCATE DEBTOR
NAU	NEWHOUSE, PATRICK EUGENE	9-Jul-99	7-Dec-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	NUTTER, DANA F.	28-Sep-94	20-Nov-00	0.00	2,358.80	UNABLE TO LOCATE DEBTOR
NAU	PETRICK, SHERRY LORENE	1-Apr-91	1-Oct-00	4,415.54	2,305.23	SETTLEMENT
NAU	RYLES, BARRY EUGENE	26-May-99	4-Apr-01	0.00	4,867.00	DEBTOR IS DECEASED
NAU	SMALLCANYON, KENNARD ROSS	25-Apr-00	13-Sep-00	0.00	1,079.00	DEBTOR RESIDES ON INDIAN RESERVATION
NAU	SNEED, HOWARD S.	27-Sep-93	27-Sep-00	0.00	1,109.84	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	SPEAR, EDWIN MARK	29-Oct-99	18-Jul-00	0.00	2,667.00	UNABLE TO LOCATE DEBTOR
NAU	USSA FOUNDATION	29-Feb-96	17-Aug-00	5,971.00	8,212.19	SETTLEMENT
NAU	WHITTENBURG, MAYSEL	30-Aug-00	16-Nov-00	0.00	617.33	COST OF COLLECTION EXCEEDS DEBT
NAU	WIGLE, MARK	30-Aug-00	5-Dec-00	0.00	2,471.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	WILKES, MARIELLE	1-Sep-00	15-Nov-00	0.00	1,958.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
NAU	WILLIAMS, STEVEN M.	5-Feb-01	5-Feb-01	0.00	6,268.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					75,992.51	
RED	FLEMING, BARRY EDWARD	30-Mar-95	13-Sep-00	0.00	4,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
RED	HAMLIN, NATALIE J.	13-Jul-99	13-Jul-00	0.00	2,145.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
RED	SMITH, JOHANNA LISA	23-Sep-96	7-Dec-00	0.00	6,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
RED	WATERS, CLINT EDWARD	17-Jan-95	15-Nov-00	0.00	8,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>20,145.00</u>	
RET	EATON, CHARLES W. & BUCKMASTER	12-Oct-99	26-Jul-00	0.00	514.84	DEBT DISCHARGED IN BANKRUPTCY
RET	HOUSE, JAMES M. (SON)	28-Aug-00	5-Oct-00	0.00	1,796.66	DEBTOR IS DECEASED
					<u>2,311.50</u>	
REV	DISCLOSURE PROHIBITED PER	11-Apr-01	13-Apr-01	0.00	9.37	STATUTE OF LIMITATIONS EXPIRED
REV	ARS §§ 42-2001 ET. SEG.	26-Dec-00	26-Dec-00	0.00	28.45	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-98	29-Nov-00	0.00	31.30	DEBT DISCHARGED IN BANKRUPTCY
REV		27-Dec-00	27-Dec-00	0.00	55.24	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Jul-00	20-Jul-00	0.00	61.78	COST OF COLLECTION EXCEEDS DEBT
REV		27-Feb-01	10-Apr-01	0.00	66.00	COST OF COLLECTION EXCEEDS DEBT
REV		17-Oct-00	24-Oct-00	0.00	77.00	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	77.96	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	16-Nov-00	0.00	93.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Apr-00	21-Sep-00	0.00	99.00	COST OF COLLECTION EXCEEDS DEBT
REV		5-Nov-96	13-Dec-00	0.00	107.00	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	112.55	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-95	17-Nov-00	0.00	115.00	COST OF COLLECTION EXCEEDS DEBT
REV		11-May-00	20-Sep-00	0.00	120.00	COST OF COLLECTION EXCEEDS DEBT
REV		7-Aug-00	1-Mar-01	0.00	126.68	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	16-Feb-01	0.00	127.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	128.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	144.00	COST OF COLLECTION EXCEEDS DEBT
REV		27-Dec-00	27-Dec-00	0.00	145.00	COST OF COLLECTION EXCEEDS DEBT
REV		1-Sep-95	6-Dec-00	0.00	155.00	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	159.47	COST OF COLLECTION EXCEEDS DEBT
REV		7-Sep-00	7-Sep-00	0.00	166.17	UNABLE TO LOCATE DEBTOR
REV		2-Feb-01	2-Feb-01	0.00	168.87	STATUTE OF LIMITATIONS EXPIRED
REV		8-Feb-00	9-Jan-01	0.00	170.86	STATUTE OF LIMITATIONS EXPIRED
REV		19-Mar-01	19-Mar-01	0.00	175.15	STATUTE OF LIMITATIONS EXPIRED
REV		3-Dec-99	31-May-01	0.00	182.95	STATUTE OF LIMITATIONS EXPIRED
REV		27-Feb-92	22-Nov-00	8,107.56	184.26	COST OF COLLECTION EXCEEDS DEBT
REV		18-Aug-00	10-Jan-01	0.00	187.60	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	190.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		11-Jan-00	8-Aug-00	0.00	194.00	COST OF COLLECTION EXCEEDS DEBT
REV		22-Dec-00	22-Dec-00	0.00	195.13	COST OF COLLECTION EXCEEDS DEBT

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		20-Feb-01	25-Mar-01	0.00	205.28	COST OF COLLECTION EXCEEDS DEBT
REV		22-Dec-00	22-Dec-00	0.00	219.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		12-Mar-01	12-Mar-01	0.00	221.10	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	222.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	17-Jan-01	0.00	223.00	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	4-Jun-01	0.00	226.00	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	29-Mar-01	0.00	226.41	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	231.31	STATUTE OF LIMITATIONS EXPIRED
REV		27-Dec-00	27-Dec-00	0.00	236.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	238.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	238.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	13-Apr-01	0.00	243.47	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	243.70	STATUTE OF LIMITATIONS EXPIRED
REV		22-Feb-01	4-Apr-01	0.00	245.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-00	22-Feb-01	0.00	245.79	STATUTE OF LIMITATIONS EXPIRED
REV		20-Feb-01	20-Feb-01	0.00	248.14	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	253.49	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	257.02	COST OF COLLECTION EXCEEDS DEBT
REV		17-Aug-00	17-Aug-00	0.00	257.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Apr-97	5-Apr-01	0.00	259.00	DEBT DISCHARGED IN BANKRUPTCY
REV		18-Aug-00	10-Jan-01	0.00	262.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	269.97	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	270.00	STATUTE OF LIMITATIONS EXPIRED
REV		22-Feb-01	11-Apr-01	0.00	272.37	COST OF COLLECTION EXCEEDS DEBT
REV		2-Feb-01	2-Feb-01	0.00	273.36	STATUTE OF LIMITATIONS EXPIRED
REV		8-Aug-00	15-Nov-00	0.00	275.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	276.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	282.28	STATUTE OF LIMITATIONS EXPIRED
REV		26-Dec-00	26-Dec-00	0.00	285.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Aug-00	10-Jan-01	0.00	285.45	STATUTE OF LIMITATIONS EXPIRED
REV		27-Mar-00	20-Nov-00	0.00	286.72	UNABLE TO LOCATE DEBTOR
REV		17-Jul-98	30-Aug-00	0.00	288.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	8-Dec-00	0.00	288.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	3-Aug-00	0.00	289.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Aug-00	15-Nov-00	0.00	290.43	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	15-Nov-00	0.00	292.35	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	5-Mar-01	0.00	294.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Aug-00	10-Jan-01	0.00	295.33	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	10-Jan-01	0.00	297.05	STATUTE OF LIMITATIONS EXPIRED
REV		10-Aug-00	15-Nov-00	0.00	297.96	UNABLE TO LOCATE DEBTOR



OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		3-Aug-00	17-Jan-01	0.00	298.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-00	29-Dec-00	0.00	299.35	STATUTE OF LIMITATIONS EXPIRED
REV		22-Oct-97	2-Dec-00	0.00	301.14	DEBT DISCHARGED IN BANKRUPTCY
REV		8-Aug-00	10-Jan-01	0.00	305.45	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	5-Oct-00	0.00	313.17	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	15-Nov-00	0.00	319.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	11-Apr-01	0.00	319.94	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	26-Dec-00	0.00	321.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	15-Nov-00	0.00	323.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	14-Aug-00	0.00	323.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-00	22-Dec-00	0.00	325.38	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Nov-99	29-Aug-00	0.00	331.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Aug-00	16-Aug-00	0.00	340.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	11-Dec-00	0.00	340.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	341.73	STATUTE OF LIMITATIONS EXPIRED
REV		28-Aug-00	10-Jan-01	0.00	346.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	348.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Aug-00	15-Nov-00	0.00	348.00	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	349.19	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	351.57	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	353.48	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	353.51	STATUTE OF LIMITATIONS EXPIRED
REV		16-Aug-00	10-Jan-01	0.00	353.58	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	354.00	STATUTE OF LIMITATIONS EXPIRED
REV		21-Aug-00	8-Dec-00	0.00	354.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	15-Nov-00	0.00	355.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Dec-00	26-Dec-00	0.00	357.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	357.13	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	10-Jan-01	0.00	361.76	STATUTE OF LIMITATIONS EXPIRED
REV		17-Aug-00	10-Jan-01	0.00	363.90	STATUTE OF LIMITATIONS EXPIRED
REV		28-Sep-95	6-Dec-00	0.00	365.00	DEBT DISCHARGED IN BANKRUPTCY
REV		15-Aug-00	8-Dec-00	0.00	367.73	COST OF COLLECTION EXCEEDS DEBT
REV		26-Dec-00	13-Mar-01	0.00	368.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Aug-00	5-Dec-00	0.00	368.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Aug-00	21-Dec-00	0.00	369.04	UNABLE TO LOCATE DEBTOR
REV		9-Aug-00	15-Nov-00	0.00	369.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	370.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Feb-01	22-Feb-01	0.00	370.74	DEBTOR IS INCARCERATED
REV		2-Feb-01	2-Feb-01	0.00	373.31	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	374.19	STATUTE OF LIMITATIONS EXPIRED

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		15-Aug-00	4-Jun-01	1,124.00	375.06	SETTLEMENT
REV		7-Aug-00	13-Oct-00	0.00	375.95	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Feb-01	2-Feb-01	0.00	376.30	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	18-Aug-00	0.00	382.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-00	22-Dec-00	0.00	384.00	COST OF COLLECTION EXCEEDS DEBT
REV		10-Aug-00	11-Dec-00	0.00	384.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	16-Nov-00	0.00	386.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Aug-00	20-Dec-00	0.00	387.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	10-Jan-01	0.00	393.04	STATUTE OF LIMITATIONS EXPIRED
REV		3-Aug-00	3-Aug-00	0.00	393.26	UNABLE TO LOCATE DEBTOR
REV		9-Aug-00	15-Nov-00	0.00	394.61	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	10-Jan-01	0.00	394.78	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	395.55	STATUTE OF LIMITATIONS EXPIRED
REV		4-Aug-00	10-Jan-01	0.00	395.60	STATUTE OF LIMITATIONS EXPIRED
REV		2-Feb-01	2-Feb-01	0.00	396.01	STATUTE OF LIMITATIONS EXPIRED
REV		18-Feb-98	27-Jun-01	1,465.60	406.30	SETTLEMENT
REV		2-Feb-01	2-Feb-01	0.00	408.76	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	14-Aug-00	0.00	409.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		21-Aug-00	10-Jan-01	0.00	413.56	STATUTE OF LIMITATIONS EXPIRED
REV		10-Aug-00	10-Jan-01	0.00	414.81	STATUTE OF LIMITATIONS EXPIRED
REV		14-Aug-00	15-Nov-00	0.00	417.98	STATUTE OF LIMITATIONS EXPIRED
REV		16-Aug-00	29-Sep-00	0.00	418.83	COST OF COLLECTION EXCEEDS DEBT
REV		15-Aug-00	10-Jan-01	0.00	419.02	STATUTE OF LIMITATIONS EXPIRED
REV		1-Jul-99	17-Jan-01	0.00	420.70	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Dec-00	26-Dec-00	0.00	423.87	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		15-Aug-00	10-Jan-01	0.00	426.00	STATUTE OF LIMITATIONS EXPIRED
REV		15-Feb-01	4-Apr-01	0.00	426.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	15-Nov-00	0.00	427.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	5-Oct-00	0.00	428.86	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	30-May-01	496.20	433.28	SETTLEMENT
REV		6-Sep-00	11-Dec-00	0.00	435.87	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-Aug-00	8-Dec-00	0.00	437.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	10-Aug-00	0.00	437.78	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	15-Nov-00	0.00	440.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	8-Dec-00	0.00	442.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	5-Oct-00	0.00	442.32	DEBTOR IS DECEASED
REV		14-Aug-00	10-Jan-01	0.00	445.00	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-99	1-Mar-01	0.00	445.25	STATUTE OF LIMITATIONS EXPIRED
REV		7-Feb-95	6-Dec-00	0.00	450.00	COST OF COLLECTION EXCEEDS DEBT
REV		16-Aug-00	10-Jan-01	0.00	450.61	STATUTE OF LIMITATIONS EXPIRED

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		18-Aug-00	8-Dec-00	0.00	452.73	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Aug-00	20-Dec-00	0.00	455.84	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	456.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-Aug-00	4-Aug-00	0.00	458.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Jan-98	30-May-01	0.00	459.16	STATUTE OF LIMITATIONS EXPIRED
REV		9-Apr-96	1-Dec-00	0.00	459.36	DEBT DISCHARGED IN BANKRUPTCY
REV		31-Oct-95	5-Dec-00	0.00	462.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	463.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		30-May-01	5-Jun-01	0.00	468.92	DEBTOR IS TERMINALLY ILL
REV		16-Aug-00	10-Jan-01	0.00	480.59	STATUTE OF LIMITATIONS EXPIRED
REV		4-Jan-95	14-Nov-00	0.00	481.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-00	29-Dec-00	0.00	485.70	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-00	6-Mar-01	0.00	488.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Dec-00	27-Dec-00	0.00	496.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	10-Jan-01	0.00	504.56	STATUTE OF LIMITATIONS EXPIRED
REV		16-Feb-01	4-Apr-01	0.00	504.96	COST OF COLLECTION EXCEEDS DEBT
REV		30-Sep-96	1-Dec-00	0.00	506.40	DEBT DISCHARGED IN BANKRUPTCY
REV		1-Jun-00	15-Nov-00	0.00	521.00	UNABLE TO LOCATE DEBTOR
REV		17-Aug-00	15-Nov-00	0.00	522.00	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Aug-00	24-Apr-01	0.00	525.10	UNABLE TO LOCATE DEBTOR
REV		4-Aug-00	11-Dec-00	0.00	526.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-May-00	9-Jan-01	0.00	526.00	STATUTE OF LIMITATIONS EXPIRED
REV		23-Mar-00	10-Jan-01	0.00	527.67	STATUTE OF LIMITATIONS EXPIRED
REV		18-Aug-00	18-Aug-00	206.40	528.88	STATUTE OF LIMITATIONS EXPIRED
REV		7-Aug-00	11-Dec-00	0.00	532.69	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Dec-00	0.00	537.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		12-Jun-97	19-Dec-00	0.00	540.49	DEBT DISCHARGED IN BANKRUPTCY
REV		22-May-00	9-Jan-01	0.00	540.96	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	8-Dec-00	0.00	543.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	10-Jan-01	0.00	545.00	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	29-Aug-00	0.00	555.20	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Jun-95	21-Dec-00	560.00	557.43	SETTLEMENT
REV		26-May-00	2-Aug-00	0.00	558.53	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-May-96	29-Nov-00	0.00	566.34	COST OF COLLECTION EXCEEDS DEBT
REV		26-May-00	9-Jan-01	0.00	572.44	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	28-Aug-00	0.00	593.63	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Oct-97	27-Jun-01	637.47	597.64	SETTLEMENT
REV		26-May-00	28-Aug-00	0.00	620.00	UNABLE TO LOCATE DEBTOR
REV		26-May-00	27-Sep-00	0.00	620.30	DEBTOR IS DECEASED
REV		26-May-00	21-Jul-00	0.00	622.89	DEBTOR IS DECEASED



OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		26-May-00	18-Jul-00	0.00	637.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	28-Aug-00	0.00	638.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Aug-00	10-Jan-01	0.00	638.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	6-Mar-01	0.00	647.04	STATUTE OF LIMITATIONS EXPIRED
REV		29-Dec-00	14-May-01	0.00	648.26	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	29-Sep-00	0.00	683.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Mar-00	27-May-01	0.00	698.00	UNABLE TO LOCATE DEBTOR
REV		1-Jun-00	9-Jan-01	0.00	701.36	STATUTE OF LIMITATIONS EXPIRED
REV		18-May-00	11-Dec-00	0.00	705.14	DEBTOR IS DECEASED
REV		24-May-00	28-Aug-00	0.00	705.77	UNABLE TO LOCATE DEBTOR
REV		14-Aug-00	13-Nov-00	0.00	708.00	COST OF COLLECTION EXCEEDS DEBT
REV		25-Feb-00	9-Jan-01	0.00	710.31	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	710.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-May-00	9-Jan-01	0.00	711.47	STATUTE OF LIMITATIONS EXPIRED
REV		3-Oct-95	17-Nov-00	0.00	712.24	DEBT DISCHARGED IN BANKRUPTCY
REV		24-May-00	29-Sep-00	0.00	712.76	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		4-May-00	5-Sep-00	0.00	727.98	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	728.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-May-00	8-Dec-00	0.00	730.05	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Apr-00	2-Aug-00	0.00	731.69	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Jun-00	29-Aug-00	0.00	740.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	22-Nov-00	0.00	743.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	29-Sep-00	0.00	746.78	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Dec-00	0.00	749.00	DEBTOR IS DECEASED
REV		26-May-00	5-Oct-00	0.00	752.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	28-Aug-00	0.00	753.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Mar-00	8-Dec-00	0.00	753.58	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	10-Jan-01	0.00	754.36	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	9-Jan-01	0.00	754.40	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	9-Jan-01	0.00	759.21	STATUTE OF LIMITATIONS EXPIRED
REV		8-May-00	28-Aug-00	0.00	762.16	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	28-Aug-00	0.00	770.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Sep-00	0.00	770.96	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-Mar-00	25-Jul-00	0.00	773.11	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	773.46	STATUTE OF LIMITATIONS EXPIRED
REV		31-Jan-00	9-Jan-01	0.00	777.84	UNABLE TO LOCATE DEBTOR
REV		24-May-00	30-Aug-00	0.00	778.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	28-Aug-00	0.00	779.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Dec-00	0.00	782.97	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Aug-00	0.00	786.57	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		24-May-00	29-Sep-00	0.00	787.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-May-00	9-Jan-01	0.00	789.91	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	29-Aug-00	0.00	790.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	28-Aug-00	0.00	793.63	ACTIVE MILITARY
REV		4-May-00	30-Aug-00	0.00	796.64	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	5-Dec-00	0.00	798.08	DEBTOR IS DECEASED
REV		24-May-00	9-Jan-01	0.00	798.12	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	20-Nov-00	0.00	803.21	UNABLE TO LOCATE DEBTOR
REV		24-May-00	29-Sep-00	0.00	808.71	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	5-Oct-00	0.00	809.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Jun-00	9-Jan-01	0.00	812.47	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	9-Jan-01	0.00	813.33	STATUTE OF LIMITATIONS EXPIRED
REV		26-Sep-00	20-Dec-00	0.00	814.00	DEFUNCT CORPORATION
REV		24-May-00	20-Dec-00	0.00	820.11	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	9-Jan-01	0.00	820.79	STATUTE OF LIMITATIONS EXPIRED
REV		17-Apr-00	9-Jan-01	0.00	821.68	STATUTE OF LIMITATIONS EXPIRED
REV		31-May-00	5-Sep-00	0.00	823.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-May-00	9-Jan-01	0.00	825.93	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	9-Jan-01	0.00	835.64	STATUTE OF LIMITATIONS EXPIRED
REV		4-Dec-00	11-Dec-00	100.00	843.82	SETTLEMENT
REV		17-Feb-99	30-Aug-00	158.00	849.56	SETTLEMENT
REV		29-Mar-00	29-Sep-00	0.00	857.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	20-Nov-00	0.00	857.48	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	9-Jan-01	0.00	858.36	UNABLE TO LOCATE DEBTOR
REV		31-May-00	20-Dec-00	0.00	859.52	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	9-Jan-01	0.00	861.41	STATUTE OF LIMITATIONS EXPIRED
REV		24-May-00	22-Nov-00	0.00	866.92	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	9-Jan-01	0.00	867.80	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	29-Aug-00	0.00	868.01	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	9-Jan-01	0.00	871.12	STATUTE OF LIMITATIONS EXPIRED
REV		5-Apr-00	28-Aug-00	0.00	871.28	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	871.60	STATUTE OF LIMITATIONS EXPIRED
REV		17-May-00	9-Jan-01	0.00	871.65	STATUTE OF LIMITATIONS EXPIRED
REV		31-May-00	27-Jul-00	0.00	872.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	872.56	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	25-Jul-00	0.00	874.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	16-Nov-00	0.00	883.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	30-Aug-00	0.00	884.28	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	5-Oct-00	0.00	886.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	28-Aug-00	0.00	887.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		3-Aug-00	3-Aug-00	0.00	887.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Apr-00	27-Sep-00	0.00	888.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	13-Oct-00	0.00	893.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	9-Jan-01	0.00	899.64	STATUTE OF LIMITATIONS EXPIRED
REV		27-Mar-00	3-Aug-00	0.00	902.41	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-May-00	9-Jan-01	0.00	908.72	STATUTE OF LIMITATIONS EXPIRED
REV		26-May-00	13-Oct-00	0.00	910.76	DEBTOR IS DECEASED
REV		4-May-00	5-Dec-00	0.00	913.74	DEBTOR IS DECEASED
REV		25-Feb-00	3-Aug-00	0.00	915.37	UNABLE TO LOCATE DEBTOR
REV		31-Mar-00	20-Nov-00	0.00	916.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-May-00	27-Dec-00	0.00	924.37	STATUTE OF LIMITATIONS EXPIRED
REV		23-May-00	3-Aug-00	0.00	934.05	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	934.13	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	27-Sep-00	0.00	944.24	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	27-Sep-00	0.00	945.00	DEBTOR IS DECEASED
REV		24-May-00	9-Jan-01	0.00	946.48	STATUTE OF LIMITATIONS EXPIRED
REV		24-Mar-00	3-Aug-00	0.00	946.63	UNABLE TO LOCATE DEBTOR
REV		28-Feb-00	30-Aug-00	0.00	952.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	29-Aug-00	0.00	954.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	28-Aug-00	0.00	955.03	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Feb-00	9-Jan-01	0.00	955.08	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	5-Oct-00	0.00	957.06	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Jan-00	9-Aug-00	0.00	957.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Jan-00	9-Jan-01	0.00	958.77	STATUTE OF LIMITATIONS EXPIRED
REV		19-Aug-97	21-Nov-00	0.00	963.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Jan-00	18-Aug-00	0.00	963.26	UNABLE TO LOCATE DEBTOR
REV		1-Feb-00	27-Sep-00	0.00	968.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-00	8-Dec-00	0.00	979.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Feb-01	6-Mar-01	0.00	983.24	STATUTE OF LIMITATIONS EXPIRED
REV		31-Mar-00	28-Aug-00	0.00	983.31	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	13-Mar-01	0.00	983.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	28-Aug-00	0.00	984.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	29-Aug-00	0.00	997.80	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		16-Jun-95	27-Sep-00	0.00	999.34	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Feb-00	14-Sep-00	0.00	1,020.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-00	29-Dec-00	0.00	1,024.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	20-Sep-00	0.00	1,026.72	STATUTE OF LIMITATIONS EXPIRED
REV		25-Jan-00	9-Jan-01	0.00	1,027.96	STATUTE OF LIMITATIONS EXPIRED
REV		26-Jan-00	9-Jan-01	0.00	1,030.00	STATUTE OF LIMITATIONS EXPIRED
REV		1-Jun-00	28-Aug-00	0.00	1,031.00	UNABLE TO LOCATE DEBTOR

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		17-Dec-99	10-Jan-01	3,150.00	1,044.59	SETTLEMENT
REV		28-Mar-00	7-Mar-01	0.00	1,046.43	DEBT DISCHARGED IN BANKRUPTCY
REV		16-May-00	29-Sep-00	0.00	1,051.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Feb-00	25-Jul-00	0.00	1,054.09	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		31-Mar-00	8-Aug-00	0.00	1,056.00	UNABLE TO LOCATE DEBTOR
REV		29-Dec-99	10-Jan-01	0.00	1,064.41	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Apr-00	27-Sep-00	0.00	1,068.67	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	13-Sep-00	0.00	1,072.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		15-Aug-97	5-Sep-00	0.00	1,073.27	DEBT DISCHARGED IN BANKRUPTCY
REV		30-Mar-00	28-Aug-00	0.00	1,074.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		25-Feb-00	3-Aug-00	0.00	1,090.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Jan-00	2-Aug-00	0.00	1,091.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Mar-00	25-Jul-00	0.00	1,101.62	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		30-Mar-00	2-Aug-00	0.00	1,117.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	28-Aug-00	0.00	1,120.44	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-May-00	9-Jan-01	0.00	1,121.20	STATUTE OF LIMITATIONS EXPIRED
REV		27-Jul-98	29-Aug-00	5,000.00	1,163.68	SETTLEMENT
REV		8-Feb-00	22-Sep-00	0.00	1,175.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	29-Aug-00	0.00	1,176.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	22-Nov-00	0.00	1,184.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		19-Apr-00	20-Dec-00	0.00	1,198.36	UNABLE TO LOCATE DEBTOR
REV		7-May-97	5-Apr-01	0.00	1,228.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	29-Aug-00	0.00	1,235.25	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Apr-00	2-Aug-00	0.00	1,246.85	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Apr-95	17-Nov-00	0.00	1,251.60	DEBT DISCHARGED IN BANKRUPTCY
REV		26-Jun-95	13-Sep-00	0.00	1,262.64	COST OF COLLECTION EXCEEDS DEBT
REV		23-Jun-95	15-Nov-00	4,400.00	1,272.43	SETTLEMENT
REV		2-Oct-95	17-Nov-00	0.00	1,277.74	DEBT DISCHARGED IN BANKRUPTCY
REV		25-Feb-00	27-Feb-01	0.00	1,277.77	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	25-Jul-00	0.00	1,287.63	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		6-Sep-00	16-Nov-00	0.00	1,289.00	UNABLE TO LOCATE DEBTOR
REV		11-May-00	21-Sep-00	0.00	1,297.84	DEBT DISCHARGED IN BANKRUPTCY
REV		31-Jan-00	14-Sep-00	0.00	1,312.21	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Feb-00	9-Jan-01	0.00	1,354.62	STATUTE OF LIMITATIONS EXPIRED
REV		20-Apr-00	5-Oct-00	0.00	1,369.04	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		18-Nov-97	21-Jun-01	0.00	1,372.72	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	1,400.00	DEFUNCT CORPORATION
REV		27-Mar-00	13-Oct-00	0.00	1,404.04	UNABLE TO LOCATE DEBTOR
REV		17-Apr-96	29-Nov-00	0.00	1,407.70	COST OF COLLECTION EXCEEDS DEBT
REV		20-Jun-95	30-Oct-00	6,285.00	1,415.77	STATUTE OF LIMITATIONS EXPIRED

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		18-May-95	14-Nov-00	291.28	1,436.47	SETTLEMENT
REV		31-May-00	15-Nov-00	0.00	1,475.60	UNABLE TO LOCATE DEBTOR
REV		7-Apr-00	15-Nov-00	0.00	1,483.71	UNABLE TO LOCATE DEBTOR
REV		7-Jan-97	30-May-01	0.00	1,487.76	STATUTE OF LIMITATIONS EXPIRED
REV		13-Jun-95	21-Nov-00	0.00	1,528.56	DEBT DISCHARGED IN BANKRUPTCY
REV		5-May-95	14-Nov-00	0.00	1,541.00	DEBT DISCHARGED IN BANKRUPTCY
REV		4-Jun-98	29-Sep-00	0.00	1,544.94	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Sep-00	6-Nov-00	0.00	1,585.30	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-May-00	15-Nov-00	4,500.00	1,615.68	SETTLEMENT
REV		7-Sep-00	15-Nov-00	0.00	1,616.72	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Jul-00	7-Jul-00	0.00	1,619.96	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		27-Mar-00	1-Mar-01	0.00	1,633.06	UNABLE TO LOCATE DEBTOR
REV		13-Mar-97	19-Dec-00	0.00	1,636.53	DEBT DISCHARGED IN BANKRUPTCY
REV		27-Mar-00	29-Aug-00	0.00	1,712.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Jul-00	5-Dec-00	0.00	1,714.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		28-Mar-95	13-Sep-00	0.00	1,716.56	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	3-Aug-00	0.00	1,740.83	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	13-Oct-00	0.00	1,745.70	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Dec-99	20-Nov-00	0.00	1,809.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-May-00	21-Jul-00	5,538.00	1,847.05	SETTLEMENT
REV		26-Apr-99	16-Nov-00	0.00	1,851.93	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Apr-00	30-Aug-00	0.00	1,885.60	UNABLE TO LOCATE DEBTOR
REV		2-Feb-01	2-Feb-01	0.00	1,893.13	STATUTE OF LIMITATIONS EXPIRED
REV		18-May-00	5-Mar-01	866.02	1,922.92	SETTLEMENT
REV		19-Jun-95	15-Nov-00	5,787.00	1,929.00	SETTLEMENT
REV		29-Dec-99	28-Aug-00	0.00	1,934.45	UNABLE TO LOCATE DEBTOR
REV		30-Nov-00	10-Jan-01	0.00	1,963.98	DEFUNCT CORPORATION
REV		29-Dec-99	18-Aug-00	0.00	2,086.95	UNABLE TO LOCATE DEBTOR
REV		22-Mar-95	21-Nov-00	0.00	2,159.33	DEBT DISCHARGED IN BANKRUPTCY
REV		1-Apr-96	30-May-01	0.00	2,162.51	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	10-Jan-01	0.00	2,208.93	STATUTE OF LIMITATIONS EXPIRED
REV		21-Oct-95	16-Nov-00	0.00	2,215.21	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		9-Sep-99	16-Nov-00	0.00	2,246.85	UNABLE TO LOCATE DEBTOR
REV		29-Jul-99	28-Aug-00	0.00	2,303.13	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-Feb-99	29-Sep-00	0.00	2,325.63	DEBT DISCHARGED IN BANKRUPTCY
REV		24-Dec-97	17-May-01	10,000.00	2,326.98	SETTLEMENT
REV		1-Jun-00	29-May-01	2,000.00	2,378.01	SETTLEMENT
REV		26-Sep-96	8-Mar-01	0.00	2,399.39	DEBT DISCHARGED IN BANKRUPTCY
REV		18-Jan-01	21-Jun-01	0.00	2,431.00	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Sep-99	18-Jul-00	0.00	2,566.47	DEBTOR IS OUT OF THE COUNTRY

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		28-Mar-95	28-Aug-00	0.00	2,638.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-Mar-97	21-Jun-01	0.00	2,693.22	DEFUNCT CORPORATION
REV		9-Dec-99	10-Jan-01	0.00	2,709.22	STATUTE OF LIMITATIONS EXPIRED
REV		1-Feb-00	1-May-01	1,000.00	2,737.18	SETTLEMENT
REV		16-Aug-99	10-Jan-01	0.00	2,890.51	STATUTE OF LIMITATIONS EXPIRED
REV		1-Feb-01	1-Feb-01	0.00	2,905.23	DEFUNCT CORPORATION
REV		30-Jul-92	28-Aug-00	0.00	3,059.66	UNABLE TO LOCATE DEBTOR
REV		29-Aug-00	15-Nov-00	0.00	3,089.72	UNABLE TO LOCATE DEBTOR
REV		2-May-00	28-Aug-00	0.00	3,141.37	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Apr-00	9-Jan-01	0.00	3,270.64	STATUTE OF LIMITATIONS EXPIRED
REV		4-May-00	8-Dec-00	0.00	3,272.48	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Nov-97	28-Feb-01	0.00	3,277.43	DEBT DISCHARGED IN BANKRUPTCY
REV		2-Feb-01	2-Feb-01	0.00	3,292.40	STATUTE OF LIMITATIONS EXPIRED
REV		21-Nov-94	13-Sep-00	0.00	3,395.75	DEBTOR IS DECEASED
REV		27-Mar-00	14-Sep-00	0.00	3,396.44	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Mar-95	29-Sep-00	0.00	3,425.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		8-Mar-95	27-Sep-00	0.00	3,433.54	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		2-Sep-99	10-Jan-01	0.00	3,507.90	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		22-Dec-94	22-Dec-00	0.00	3,520.46	DEBT DISCHARGED IN BANKRUPTCY
REV		9-Jun-95	25-Oct-00	0.00	3,607.32	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Feb-96	5-Dec-00	0.00	3,626.17	DEFUNCT CORPORATION
REV		27-Oct-97	30-Aug-00	0.00	3,713.68	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-Jan-01	24-Jan-01	0.00	3,747.07	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Jul-96	8-Aug-00	0.00	3,783.60	STIPULATION & ORDER - LOW LIEN PRIORITY
REV		1-May-96	5-Dec-00	0.00	3,991.81	DEBT DISCHARGED IN BANKRUPTCY
REV		8-May-95	21-Nov-00	0.00	4,000.00	DEBT DISCHARGED IN BANKRUPTCY
REV		5-Oct-93	20-Nov-00	0.00	4,083.33	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Mar-97	19-Dec-00	0.00	4,371.55	DEBT DISCHARGED IN BANKRUPTCY
REV		13-Feb-98	27-Sep-00	0.00	4,375.02	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Feb-91	30-Aug-00	0.00	4,381.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		1-Mar-96	1-Dec-00	0.00	4,448.38	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Jul-99	11-Dec-00	1,300.00	4,457.31	SETTLEMENT
REV		22-May-95	9-May-01	0.00	4,463.04	UNABLE TO LOCATE DEBTOR
REV		23-Oct-98	3-Aug-00	1,000.00	4,506.23	SETTLEMENT
REV		27-Mar-00	28-Aug-00	0.00	4,530.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Apr-99	20-Nov-00	0.00	4,629.24	UNABLE TO LOCATE DEBTOR
REV		19-Jun-97	27-Jun-01	0.00	4,670.51	DEFUNCT CORPORATION
REV		10-Jul-00	10-Jan-01	0.00	4,678.88	STATUTE OF LIMITATIONS EXPIRED
REV		3-May-00	11-Dec-00	0.00	4,703.27	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Sep-96	21-Nov-00	0.00	4,770.29	DEBT DISCHARGED IN BANKRUPTCY



OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		13-Oct-99	21-Dec-00	0.00	4,901.34	UNABLE TO LOCATE DEBTOR
REV		23-Oct-00	23-Oct-00	0.00	5,145.10	STATUTE OF LIMITATIONS EXPIRED
REV		27-Apr-95	21-Nov-00	0.00	5,158.57	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Feb-00	9-Mar-01	0.00	5,164.07	DEFUNCT CORPORATION
REV		21-Dec-94	27-May-01	0.00	5,298.88	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Feb-95	14-Nov-00	0.00	5,466.58	STIPULATION & ORDER - LOW LIEN PRIORITY
REV		15-Nov-94	14-May-01	0.00	5,510.12	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		10-Sep-96	27-Nov-00	0.00	5,567.16	DEFUNCT CORPORATION
REV		17-Apr-00	2-Aug-00	0.00	5,600.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		26-May-00	29-Aug-00	0.00	5,710.00	DEFUNCT CORPORATION
REV		15-Dec-94	27-Sep-00	0.00	5,875.15	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	15-Nov-00	0.00	5,916.06	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Aug-96	29-Nov-00	0.00	6,058.00	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Dec-99	18-May-01	0.00	6,111.82	STATUTE OF LIMITATIONS EXPIRED
REV		22-Dec-94	15-Nov-00	0.00	6,197.60	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Jul-00	15-Nov-00	0.00	6,202.99	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		5-Feb-98	15-Nov-00	2,000.00	6,218.27	SETTLEMENT
REV		29-Feb-96	1-Dec-00	0.00	6,277.49	DEFUNCT CORPORATION
REV		5-Jun-95	31-May-01	0.00	6,592.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		29-Feb-96	29-Nov-00	0.00	6,672.84	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	29-Aug-00	0.00	7,214.07	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Dec-99	27-Sep-00	0.00	7,304.10	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		14-May-96	5-Dec-00	0.00	7,701.66	DEBT DISCHARGED IN BANKRUPTCY
REV		10-Jul-00	10-Jul-00	0.00	7,828.65	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		24-May-99	27-May-01	0.00	8,222.10	UNABLE TO LOCATE DEBTOR
REV		7-Jul-99	21-Jul-00	2,000.00	8,868.19	SETTLEMENT
REV		24-May-00	28-Aug-00	0.00	9,004.91	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		3-Aug-00	22-Nov-00	0.00	9,263.42	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		7-May-99	14-May-01	0.00	9,433.80	STATUTE OF LIMITATIONS EXPIRED
REV		23-Dec-94	5-Dec-00	10,896.29	10,369.77	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Sep-95	17-Nov-00	0.00	10,430.13	LOW LIEN PRIORITY
REV		10-Oct-00	10-Oct-00	0.00	11,156.66	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		11-Jan-00	21-Feb-01	0.00	11,203.58	DEFUNCT CORPORATION
REV		3-May-00	20-Nov-00	0.00	11,659.14	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		23-Sep-99	30-Aug-00	0.00	12,632.77	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		17-Aug-95	14-Nov-00	0.00	12,837.00	DEBTOR IS DECEASED
REV		31-Jul-96	8-Jan-01	0.00	13,448.00	LOW LIEN PRIORITY
REV		30-Dec-99	21-Dec-00	0.00	13,582.46	UNABLE TO LOCATE DEBTOR
REV		5-Mar-96	4-Apr-01	0.00	14,060.20	DEBT DISCHARGED IN BANKRUPTCY
REV		29-Jun-00	27-Sep-00	0.00	14,768.00	DEFUNCT CORPORATION

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
 Uncollectible Debts Owed to the State that were referred to Collection Enforcement Revolving Fund  
 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
REV		2-Feb-01	2-Feb-01	0.00	15,143.50	STATUTE OF LIMITATIONS EXPIRED
REV		9-Apr-96	1-Dec-00	0.00	15,394.61	DEBT DISCHARGED IN BANKRUPTCY
REV		7-Sep-00	5-Dec-00	5,000.00	17,009.74	SETTLEMENT
REV		28-Feb-95	14-Nov-00	0.00	17,107.59	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	9-Jan-01	0.00	18,976.14	DEFUNCT CORPORATION
REV		26-May-95	13-Dec-00	0.00	24,070.63	DEBT DISCHARGED IN BANKRUPTCY
REV		7-May-96	5-Dec-00	0.00	24,200.58	DEBT DISCHARGED IN BANKRUPTCY
REV		16-Feb-00	27-Jun-01	19,015.00	24,396.67	DEFUNCT CORPORATION
REV		26-Dec-95	5-Dec-00	0.00	29,217.61	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	15-Nov-00	6,000.00	30,279.60	SETTLEMENT
REV		22-Dec-00	22-Dec-00	0.00	36,127.75	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
REV		20-Jul-00	10-Jan-01	0.00	36,975.52	DEFUNCT CORPORATION
REV		29-Mar-00	9-Jan-01	0.00	36,982.21	DEFUNCT CORPORATION
REV		20-Feb-96	29-Nov-00	0.00	37,801.97	DEBT DISCHARGED IN BANKRUPTCY
REV		3-May-00	9-Jan-01	0.00	38,825.53	DEFUNCT CORPORATION
REV		1-May-96	1-Dec-00	0.00	41,280.38	DEBT DISCHARGED IN BANKRUPTCY
REV		3-May-99	21-Feb-01	0.00	47,069.07	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	51,473.00	DEBT DISCHARGED IN BANKRUPTCY
REV		17-Apr-00	28-Aug-00	0.00	55,879.56	DEFUNCT CORPORATION
REV		29-Feb-96	6-Dec-00	0.00	60,226.17	DEBT DISCHARGED IN BANKRUPTCY
REV		5-Sep-96	27-Nov-00	0.00	60,480.16	DEFUNCT CORPORATION
REV		23-Oct-97	29-Sep-00	0.00	108,596.14	DEFUNCT CORPORATION
					<u>1,593,632.84</u>	
ROC	1010 INC.	29-Aug-00	5-Oct-00	0.00	31,936.39	DEFUNCT CORPORATION
ROC	A PLUS PAVING CO INC.	18-Jul-00	7-Dec-00	0.00	1,250.00	DEFUNCT CORPORATION
ROC	ALTERNATE CUSTOM DESIGN, INC.	24-Jan-01	24-Jan-01	0.00	2,593.03	DEFUNCT CORPORATION
ROC	AQUATIC RENOVATION, INC.	18-Jul-00	27-Sep-00	0.00	7,405.22	DEFUNCT CORPORATION
ROC	ARIZONA ADDITION AND REMODELING	15-Jun-00	18-Jul-00	0.00	61,578.21	DEFUNCT CORPORATION
ROC	ARNETT, HAROLD BRYCE	5-Oct-93	28-Aug-00	20,079.39	8,792.77	SETTLEMENT
ROC	ARROYO, RUDY V.	22-Feb-00	20-Dec-00	0.00	800.00	DEBTOR IS DECEASED
ROC	ASSOCIATE HOMES, INC.	23-Jan-01	23-Jan-01	0.00	14,793.00	DEFUNCT CORPORATION
ROC	ATHANSAIOU, ATHANASIOUS A.	3-Nov-94	27-Sep-00	0.00	10,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	ATLANTIS BUILDERS, INC.	8-May-01	27-May-01	0.00	4,000.00	DEFUNCT CORPORATION
ROC	BALL, FRANCIS E.	14-Jun-94	5-Apr-01	0.00	15,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	BLACKHAWK DEVELOPMENT CORP.	29-Feb-00	15-Nov-00	0.00	100,000.00	DEFUNCT CORPORATION
ROC	CARE BUILDERS, INC.	8-Jun-00	27-Jul-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	CASA GRANDE AIR CONDITIONING	6-Apr-01	6-Jun-01	0.00	418.00	COST OF COLLECTION EXCEEDS DEBT
ROC	CASCADE INC.	13-Nov-00	1-Mar-01	0.00	27,500.00	DEFUNCT CORPORATION
ROC	CASCADE INC.	23-Oct-00	2-Mar-01	0.00	66,375.07	DEFUNCT CORPORATION



OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
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 For the Fiscal Year Ending June 30, 2001

CLIENT AGENCY	DEBTOR	OPEN DATE	CLOSE DATE	AMOUNT RECEIVED	AMOUNT UNCOLLECTED	REASON
ROC	CLAYTON, TERRY LEE	28-Jun-00	12-Apr-01	0.00	1,500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	CLOUD, LAURA SUE	8-Mar-00	18-Jul-00	0.00	3,523.00	COST OF COLLECTION EXCEEDS DEBT
ROC	COCHRAN, LEONARD L.	8-Sep-99	20-Dec-00	0.00	19,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	COLLINS, BRIAN ALAN	22-May-00	28-Aug-00	0.00	1,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	COLOR TILE, INC.	10-Sep-98	19-Mar-01	0.00	4,287.81	DEBT DISCHARGED IN BANKRUPTCY
ROC	CONSTRUCTION VENTURES LLC	15-Sep-00	22-Feb-01	0.00	4,040.00	DEFUNCT CORPORATION
ROC	CRANE, GREGORY B.	16-Sep-94	27-Sep-00	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	CRAWFORD FLOORING, INC.	10-Oct-00	14-May-01	0.00	3,221.20	DEFUNCT CORPORATION
ROC	CRESCENT HOMES, INC.	2-Oct-00	10-Jan-01	0.00	16,895.42	DEFUNCT CORPORATION
ROC	CURRIE, RANDALL JAMES	23-Aug-00	15-Nov-00	0.00	11,286.46	DEBT DISCHARGED IN BANKRUPTCY
ROC	CURRIE, RANDALL JAMES	15-Jun-00	3-Aug-00	0.00	20,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	DESERT SUN TILE, INC.	8-Jun-99	7-Aug-00	0.00	27,928.37	DEFUNCT CORPORATION
ROC	DUNN, DAVID J.	2-Jan-97	8-Jan-01	1,411.98	88.02	SETTLEMENT
ROC	EAGLE ROCK BUILDERS, INC.	14-Feb-01	6-Mar-01	0.00	35,000.00	DEFUNCT CORPORATION
ROC	EAGLE ROOFING CORP.	18-Jul-00	10-Jan-01	0.00	12,481.00	DEFUNCT CORPORATION
ROC	ENCINAS POOL PLASTERING	29-Oct-92	15-Nov-00	0.00	12,354.73	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	FEUERSTEIN, THOMAS E.	14-Oct-97	18-Jul-00	0.00	1,500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GABRIELSON, DAVID LEE	5-Mar-01	1-Jun-01	0.00	7,785.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GARY'S FLOORING SERVICE	7-Apr-93	28-Aug-00	0.00	7,485.89	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	GENERAL ROOFING, INC.	15-Jun-00	16-Nov-00	0.00	4,000.00	DEFUNCT CORPORATION
ROC	GUERRERO, ESTHER GONZALES	5-Nov-98	17-Apr-01	0.00	9,351.97	DEBT DISCHARGED IN BANKRUPTCY
ROC	HABERMAN ROOFING COMPANY, INC.	15-Jun-00	2-Aug-00	0.00	3,017.85	DEFUNCT CORPORATION
ROC	HACIENDA CONSTRUCTION, LLC	19-Jul-00	15-Nov-00	0.00	2,800.00	DEFUNCT CORPORATION
ROC	HALEY HOLLY CORPORATION	7-Jul-99	27-Sep-00	0.00	24,388.70	DEFUNCT CORPORATION
ROC	HALL, CLARENCE ELMER	15-May-00	28-Aug-00	0.00	19,000.00	DEBTOR IS DECEASED
ROC	HAMMETT, DOYLE F. & URAINA GAIL	22-Jun-98	22-Mar-01	0.00	20,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	HANSON, JOHN DUSTIN	27-Sep-99	25-Jul-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	HAYES, JERRY DON	8-Jun-00	30-Aug-00	0.00	7,165.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	HOMES BY HERDER, INC.	5-Mar-01	18-May-01	0.00	69,997.36	DEFUNCT CORPORATION
ROC	JACKSON, DAWN MARIE	2-Sep-99	28-Aug-00	0.00	799.25	UNABLE TO LOCATE DEBTOR
ROC	JOE STALEY'S ROOFING	22-Sep-99	10-Jan-01	0.00	1,740.00	DEFUNCT CORPORATION
ROC	KINGLINE ENTERPRISES, INC.	3-Feb-00	5-Sep-00	0.00	16,192.34	DEBT DISCHARGED IN BANKRUPTCY
ROC	KINGLINE ENTERPRISES, INC.	3-Apr-00	5-Sep-00	0.00	6,466.55	DEBT DISCHARGED IN BANKRUPTCY
ROC	LANGSTON, KEITH S.	15-Jun-00	3-Aug-00	0.00	7,410.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	LEAMOND, KENNETH PAUL	18-Jul-00	5-Sep-00	0.00	3,252.72	DEBT DISCHARGED IN BANKRUPTCY
ROC	LEONARD, MICHAEL & MARLENE	23-Sep-96	29-Sep-00	5,000.00	15,000.00	SETTLEMENT
ROC	LIONBERGER, STEVEN JAY	22-May-00	25-Sep-00	0.00	500.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MAINE, ROBERT HENRY	4-Oct-00	3-Jan-01	0.00	525.00	COST OF COLLECTION EXCEEDS DEBT
ROC	MARCASA, INC.	19-Jul-00	27-Sep-00	0.00	4,492.50	DEFUNCT CORPORATION
ROC	MARK A VALDEZ CONSTRUCTION	26-Jun-00	30-Aug-00	0.00	6,834.41	DEFUNCT CORPORATION

OFFICE OF THE ATTORNEY GENERAL  
 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
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 For the Fiscal Year Ending June 30, 2001

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ROC	MC LARGIN, RICHARD DEAN	6-Sep-00	13-Oct-00	0.00	19,052.18	DEBT DISCHARGED IN BANKRUPTCY
ROC	MCDONALD, DEBORAH G & KENNETH	16-Oct-00	16-Oct-00	0.00	10,877.22	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MDC DEVELOPMENT INC.	21-Jul-00	24-Apr-01	0.00	59,558.00	DEFUNCT CORPORATION
ROC	MERRILL DEVELOPMENT CORP.	28-Jun-00	30-Aug-00	0.00	1,200.00	DEFUNCT CORPORATION
ROC	MONTANO, STANLEY F.	27-Feb-98	5-Sep-00	0.00	7,641.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MONTANO, STANLEY F.	29-Aug-97	5-Sep-00	0.00	35,792.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	MORGAN, DENNIS GRAIG	26-Jun-97	26-Apr-01	0.00	27,441.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	NIEVES, MICHAEL A.	6-Mar-00	27-Sep-00	0.00	750.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	NORIEGA, JESSE ALBERT	11-Sep-00	20-Dec-00	0.00	7,723.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	PARMER, LOTTIE	26-Sep-94	28-Aug-00	0.00	8,313.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	POSEIDON POOLS, INC.	5-Feb-01	27-Feb-01	0.00	87,288.46	DEFUNCT CORPORATION
ROC	PRAXI'S BUILDERS LLC	21-Jul-00	8-Dec-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	PRIDE OF THE WEST CONTRACTORS	15-May-00	14-Aug-00	0.00	5,517.15	DEFUNCT CORPORATION
ROC	RIOS, ERNESTO JOEL	15-Nov-95	29-May-01	752.00	48.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SANDYI CORP.	3-Feb-00	18-Jul-00	0.00	1,375.00	COST OF COLLECTION EXCEEDS DEBT
ROC	SARGENT, TED/ARCE, STEVEN	3-Nov-94	27-Sep-00	0.00	672.36	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SEGURO CONTRACTING	4-Oct-00	4-Oct-00	0.00	11,366.69	DEFUNCT CORPORATION
ROC	SEVERSON, GILBERT DELROY	1-Mar-00	28-Aug-00	0.00	100,000.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	SMITH, PHILLIP G.	21-Aug-00	15-Nov-00	0.00	1,000.00	UNABLE TO LOCATE DEBTOR
ROC	SNOW, KENNETH STEVEN	23-Mar-98	28-Feb-01	0.00	7,371.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	STRASSER DEVELOPMENT COMPANY INC.	19-Jun-00	5-Jun-01	0.00	20,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	SUNGATE CONSTRUCTION CORPORATION	29-Jul-99	30-Aug-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	SUNLAND HOMES, INC.	1-Oct-98	7-Dec-00	0.00	16,110.79	DEFUNCT CORPORATION
ROC	SWEENEY, JASON DAMIEN	27-Sep-99	17-Aug-00	0.00	500.00	DEFUNCT CORPORATION
ROC	TAURO, ROBERT T.	15-Jun-00	30-Aug-00	0.00	540.00	DEBT DISCHARGED IN BANKRUPTCY
ROC	TEMPE CONTROL OF PRESCOTT, INC.	18-Jul-00	18-Jul-00	0.00	10,584.61	DEFUNCT CORPORATION
ROC	TYCONCRETE, INC.	29-Dec-00	29-Dec-00	0.00	36,776.51	DEFUNCT CORPORATION
ROC	UNDERWOOD, CHRISTOPHER JOHN	25-Jun-96	9-Mar-01	0.00	14,800.00	UNABLE TO LOCATE DEBTOR
ROC	VANCO CONTRACTING SERVICES INC.	25-Apr-00	9-Aug-00	0.00	36,693.30	DEFUNCT CORPORATION
ROC	VIOLETTE, DAVID M. DBA. ARIZONA	5-Oct-99	5-Sep-00	0.00	2,646.43	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	W. D. KOCH AND SONS, INC.	28-Aug-00	7-Dec-00	0.00	15,000.00	DEFUNCT CORPORATION
ROC	WARNER, STEVEN WARREN	29-Dec-99	26-Jul-00	9,837.76	1,060.65	SETTLEMENT
ROC	WATER DAMAGE RESTORATION	25-Apr-00	9-Jan-01	0.00	6,338.63	DEFUNCT CORPORATION
ROC	WEANT, JAMES CARL	15-Sep-00	5-Dec-00	0.00	5,386.40	DEBTOR IS DECEASED
ROC	WESTERN STAR DEVELOPMENT CO.	19-Jul-00	28-Aug-00	0.00	20,000.00	DEFUNCT CORPORATION
ROC	WOODTECH DESIGN CONSTRUCTION	7-May-99	5-Apr-01	0.00	100,000.00	DEFUNCT CORPORATION
ROC	WORGULL, EARL ARMIN	5-Feb-01	10-Apr-01	0.00	15,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
ROC	WORTH, TIMOTHY ALLEN & PARKER	10-Feb-98	29-Sep-00	8,200.00	918.51	SETTLEMENT
					<u>1,535,594.71</u>	

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 AGENCY COUNSEL DIVISION, BANKRUPTCY & COLLECTION ENFORCEMENT SECTION  
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RSK	CREASEY, FREDERICK	21-Sep-99	18-Jul-00	0.00	25,000.00	DEBT DISCHARGED IN BANKRUPTCY
RSK	GARCIA, VINCENT	2-Jul-98	18-Aug-00	0.00	13,432.13	UNABLE TO LOCATE DEBTOR
RSK	STATE FARM MUTUAL AUTOMOBILE	12-May-00	20-Nov-00	5,000.00	1,079.43	SETTLEMENT
					<u>39,511.56</u>	
SPC	SEPULVEDA, CURTIS	23-Oct-95	30-Aug-00	0.00	9,000.00	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>9,000.00</u>	
TEC	BERNHARDT, CRAIG L.	29-Feb-00	28-Sep-00	0.00	3,366.40	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
					<u>3,366.40</u>	
VSE	FRAZIER, LONNIE F.	5-Jul-00	7-Dec-00	0.00	8,642.88	DEBTOR IS DECEASED
VSE	HACKETT, ROBERT.	10-Jul-00	7-Dec-00	0.00	5,001.65	DEBTOR IS DECEASED
VSE	KELLY, WALTER J. & MARY S.	10-Nov-97	5-Apr-01	0.00	1,201.61	UNABLE TO LOCATE DEBTOR
VSE	MCGOVERN, KATHRYN	29-Dec-00	18-May-01	0.00	2,959.60	DEBTOR IS DECEASED
VSE	POLUMBO, ALBERT E. SR.	29-Dec-00	13-Apr-01	0.00	2,406.18	NO ASSETS/NO WAGES/NEGATIVE CREDIT REPORT
VSE	WINTER, ROY	28-Feb-01	8-Mar-01	0.00	5,378.87	DEBTOR IS DECEASED
					<u>25,590.79</u>	
WMD	ALLCRAFT USA, INC.	19-Oct-95	18-May-01	0.00	4,246.00	DEFUNCT CORPORATION
					<u>4,246.00</u>	
<b>TOTAL</b>					<u><u>\$ 4,616,088.96</u></u>	

STATE OF ARIZONA

Joint Legislative Budget Committee

STATE  
SENATE

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CHAIRMAN 2002  
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TIMOTHY S. BEE  
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PHOENIX, ARIZONA 85007

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MARION L. PICKENS  
CHRISTINE WEASON

DATE: February 14, 2002

TO: Senator Ruth Solomon, Chairman  
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director

FROM: Beth Kohler, Fiscal Analyst

SUBJECT: ARIZONA COMMISSION FOR THE DEAF AND THE HARD OF HEARING –  
UPDATE ON TELECOMMUNICATION RELAY SERVICES CONTRACT

### Request

The Commission for the Deaf and the Hard of Hearing has requested that the Committee revisit the issue of the state's Telecommunication Relay Services (TRS) contract, which was discussed at its October 25, 2001 meeting. Pursuant to a footnote in the General Appropriation Act, the Arizona Commission for the Deaf and the Hard of Hearing is required to present any proposed contract for telecommunication relay services (TRS) to the Committee for review. The contract was awarded to MCI WORLDCOM Global Relay. At its October 25, 2001 meeting, the Committee gave the MCI TRS contract an unfavorable review and expressed interest in examining issues related to TRS such as the potential for multivendor contracts. This memo provides an update on the status of the TRS contract and addresses the issue of multivendor contracts.

### Analysis

A footnote in the General Appropriation Act stipulates that "before the execution of any contract for telecommunication relay services, the Commission for the Deaf and the Hard of Hearing shall present the proposed contract to the Joint Legislative Budget Committee for review." The State Procurement Office (SPO) awarded the contract to MCI WORLDCOM Global Relay, contingent upon Committee review. At its October 25, 2001 meeting, members of the public expressed concerns about MCI's ability to provide adequate TRS services. Other members of the public expressed confidence that MCI would provide quality TRS services. At the meeting, the Committee gave the MCI TRS contract an unfavorable review, stating an interest in exploring the issues raised by the members of the public as well as the potential for multivendor contracts.

Since the meeting, another TRS vendor filed a protest against the contract award. This protest was denied by SPO and the vendor appealed the denial to the Director of the Arizona Department of Administration (ADOA). The Director of ADOA has dismissed the appeal on the grounds that the vendor did not meet

(Continued)

the contract specifications requiring a 60 words per minute (wpm) operator typing speed (which is mandated by the Federal Communications commission). ADOA concluded that A.R.S. § 41-2534(C), which governs the procurement process, does not give SPO the authority to waive material specification requirements in a contract solicitation. Further, ADOA expressed concern that failure to comply with the 60-wpm requirement could cause the state to lose its TRS certification. Therefore, ADOA proceeded with the implementation of the MCI contract. The MCI contract began on February 1, 2002.

The other vendor also appealed to the Superior Court of Arizona, requesting a stay of implementation of the contract on the grounds that ADOA procedure was flawed and biased, that the vendor was unaware of certain contract requirements, that the vendor will suffer irreparable harm as a result of losing the contract and that the vendor's bid was lower than the MCI bid. On January 30, 2002, the Superior Court denied the stay. The other vendor has indicated it will continue to appeal the decision to award the contract to MCI.

At the October 25, 2001 meeting, the Committee raised questions regarding whether a multivendor contract would be feasible in Arizona, and how the new Federal Communications Commission regulations regarding 711 services could impact a multivendor contract. The 711 system allows callers to access the relay services by dialing 7-1-1. Previously, the services were accessed through a 1-800-number.

It appears that the 711 system would not be an impediment to the implementation of a multivendor system. In a multivendor contract, a primary vendor would be selected to receive calls through the 711 number. There would also be additional secondary vendors who would each have a 1-800-number through which their relay operators could be accessed. The Commission has expressed concerns, however, that although individuals with a strong preference for the secondary vendor may use the alternate 1-800-number, most people would likely use the 711 number because it is easier to remember.

The Commission has indicated it does not recommend a multivendor contract at this time. The Commission reports that most states do not have sufficient call volume to sustain a multi-vendor contract and that, of the states with high call volume, most have expressed concerns about the administrative complexity of a multi-vendor contract and the potential increase in costs this could generate. Currently, California is the only state with a multivendor contract. The Commission feels that it does not have enough information about the California contract to develop an accurate analysis of whether a multivendor contract would produce TRS contract savings by introducing competition into the relay services market. One concern is whether Arizona could provide enough call volume to multiple vendors to allow the vendors to stay in business at a low price. In order to develop an estimate of any costs or savings associated with a multivendor contract, we would need to determine whether the state has sufficient call volume to allow multiple vendors to stay in business using the separate 1-800-numbers. The best method of making this determination may be to issue an RFP for a multivendor contract.

In order to issue a new RFP for a multivendor contract, the Commission would need to draft a new scope of work, which the Commission estimates would take approximately 6 to 8 months. Further, SPO estimates that the new contract process would take 60 to 90 days. In addition, SPO reports that because the contract has been signed and implemented, the state could be liable for the costs associated with breaking the contract, which may include the costs incurred by MCI to set up a call processing center for TRS services, employee training costs, and any other costs associated with the implementation of the contract for which MCI has not yet been reimbursed.

The Commission has also responded to the issues raised by members of the public at the October 25, 2001 meeting. This response, along with a response from the SPO, is attached.

RS/BK:ck  
Attachment

Jane D. Hull  
GOVERNOR



1400 West Washington • Room 126 • Phoenix, Arizona 85007

[www.acdhh.state.az.us](http://www.acdhh.state.az.us)

Sherri L. Collins  
EXECUTIVE DIRECTOR



November 7, 2001

Representative Laura Knaperek  
House of Representative, Room 114

**RE: Review of telecommunication relay service contract (AD010240)**

Dear Honorable Representative Knaperek:

At the Joint Legislative Budget Committee meeting on October 25, 2001, the committee recommended that the Arizona Commission for the Deaf and the Hard of Hearing (ACDHH) seek the possibility of changing the scope of work of the contract to encompass multi-vendoring.

At the present time, ACDHH does not recommend changing the scope of work to allow for multi-vendoring. In researching telecommunication relay service (TRS) implementation, ACDHH contacted states with successful TRS implementation, including Texas, California and Florida. At this point, California is the only state to multi-vend TRS. ACDHH would like to monitor California TRS but has neither the time nor the resources to do so. Additionally, prior to drafting the contract, ACDHH conducted two teleconference public meetings in cities across the state to seek public input and we did not receive comments on multi-vendoring options. The Arizona public had an opportunity to provide us with their concerns and feedback.

Regarding Sprint's statement that the best-value analysis was flawed, ACDHH does not see why non-disclosure of individual requirements' point value renders the system flawed. This lays the groundwork for another of Sprint's major complaint, that the 60 word-per-minute typing requirement was disproportionately weighted. The reality is that compliance with the 60 WPM requirement is not the small matter Sprint is making it out to be, it is a FCC mandate. Effective December 18, 2000, Provision 64.604.a.1<sup>1</sup> of CC Docket No.98-67 states that "CAs [Communication Assistants] must provide a typing speed of a minimum of 60 words per minute."

There were repeated calls for a Best and Final Offer (BAFO). ACDHH twice requested Sprint to address their non-compliance with the 60 WPM requirement, numbering it at third on a list of concerns in the first BAFO and commanding priority attention at number one in the second BAFO. On both occasions Sprint failed to resolve their initial non-compliance.

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<sup>1</sup> Mandatory Minimum Standards, Operational Standards, Communications assistant (CA)



November 20, 2001

Page 2

I am enclosing a letter from Mr. John O. Adler, Arizona State Procurement Administrator, which refutes a complaint of an unfair selection process that came only after our committee determined MCI to be the most qualified vendor. This should shed more light on our committee.

ACDHH has plans under way to establish a telecommunication relay advisory board, which will serve as a conduit for public input. The relay provider representative would be required to attend all meetings. Such an advisory board will provide Arizona relay users and the relay vendor with an open channel of communication on a regular basis for the purpose of maintaining quality service.

ACDHH recommends that the Committee favorably review the proposed contract to MCI World-Com. ACDHH is confident that MCI will provide service in Arizona that fully meets their promised level of performance. I am requesting that this issue be put on the agenda for the November 29, 2001 meeting.

As always, I am available to answer any questions you may have. I can be reached at 542-3336 or [Sherri.Collins@acdhh.state.az.us](mailto:Sherri.Collins@acdhh.state.az.us).

Sincerely,

*Sherri Collins (CF)*

Sherri Collins  
Executive Director

CC: Beth Kohler, JLBC

Enc: Mr. John O. Adler's letter





Jane Dee Hull  
GOVERNOR

**ARIZONA DEPARTMENT OF ADMINISTRATION  
STATE PROCUREMENT OFFICE**  
Capital Center, Suite 103, 15 South 15th Avenue, Phoenix, Arizona 85007  
(602) 542-5511  
(602) 542-5508 FAX

J. Elliott Hibbs  
DIRECTOR

November 9, 2001

David A. Curry, Ph.D.  
2118 East Turney Avenue  
Phoenix, Arizona 85016



Dear Dr. Curry,

A copy of your October 23, 2001 letter to Representative Laura Knaperek was forwarded to me from Ms. Katherine Babonis. I understand and sympathize with your concern with the change in contractors for relay service. There is always some concern for service quality during contract transitions, especially when replacing an incumbent contractor. I assure you that we will hold MCI-Worldcom to the high standard of service required in the request for proposals and contract. In fact, in order to comply with Federal Communication Regulations (47 C.F.R. 64-604) MCI-Worldcom is required to meet a higher standard than was required during the prior contract or was offered by the incumbent contractor. As stated in their respective offers, MCI-Worldcom has promised meet the F.C.C. required standard for relay operators of 60 words per minute, while the incumbent offered a lower and non-conforming level of service.

As you know, the State of Arizona is required to provide open, fair and competitive opportunities for all qualified suppliers and service providers. Arizona law requires that we award contracts to offerors submitting offers that are most advantageous to the State, based on criteria stated in the request for proposals. MCI-Worldcom has promised to meet all contract obligations to provide quality service and was rated as the best offer by a committee of technical experts. The incumbent's offer does not conform to the F.C.C. Regulations and was scored appropriately. We cannot waive mandatory and material contract requirements or F.C.C. Regulations to retain an incumbent contractor, nor can we give an unfair competitive advantage to an incumbent contractor.

In your letter you allege that evaluation committee members and the procurement officer are "friends or supporters" of MCI-Worldcom. This statement is not correct. The evaluators are recognized and highly qualified technical experts and the procurement officer is a competent, experienced and highly regarded procurement professional. The evaluators were selected because of their technical and industry expertise. It is acceptable and even expected that technical evaluators are acquainted with the firms and employees of the firms that they evaluate. The procurement officer and technical evaluators are not "friends or supporters" of any of the competing firms or employees of those firms. There was no apparent or actual conflict of interest in the award of this contract to MCI-Worldcom and I am certain that we could not assemble a more qualified evaluation team.

There is never absolute certainty that a new contractor will provide high quality service or perform better or worse than a previous contractor. MCI-Worldcom submitted the best offer for this contract and therefore is entitled to the award of the contract. However, the proof is in the performance and I assure you that we will hold MCI-Worldcom to the high standard of performance required in the contract.



Mr. David A. Curry  
November 4, 2001  
Page Two

Thank you for your letter and concern. If you have any further questions or concerns or if you are not satisfied with the service you receive under this contract, please feel free to call my direct line (602) 542-5308.

Sincerely,



John O. Adler, CPPO  
Arizona State Procurement Administrator

C: Honorable Laura Knaperek  
Chairperson  
Joint Legislative Budget Committee  
1700 West Washington  
Phoenix, Arizona 85007

Mr. J. Elliott Hibbs  
Director  
Arizona Department of Administration  
1700 West Washington  
Phoenix, Arizona 85007

Ms. Katherine Babonis  
Arizona State Procurement Office

Ms. Jane Furr  
Arizona State Procurement Office



STATE OF ARIZONA

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DATE: October 18, 2001

TO: Representative Laura Knaperek, Chairman  
Members, Joint Legislative Budget Committee

THRU: Richard Stavneak, Director *RS*

FROM: Beth Kohler, Fiscal Analyst *BK*

SUBJECT: ARIZONA COMMISSION FOR THE DEAF AND THE HARD OF HEARING  
– REVIEW OF TELECOMMUNICATION RELAY SERVICES CONTRACT

### Request

Pursuant to a footnote in the General Appropriation Act, the Arizona Commission for the Deaf and the Hard of Hearing is required to present any proposed contract for telecommunication relay services (TRS) to the Committee for review. The Commission requests review of the contracted recently awarded, contingent upon Committee review, to MCI WORLDCOM Global Relay.

### Recommendation

The JLBC Staff recommends that the Committee give a favorable review to the proposed contract. The contract includes a per minute price of \$1.24 beginning January 1, 2002, which is lower than the budgeted per minute price of \$1.37. The JLBC Staff estimates this may result in savings of \$221,000 in FY 2002 and \$457,000 in FY 2003 from the budgeted amounts for the Telecommunication Fund for the Deaf.

### Analysis

A footnote in the General Appropriation Act stipulates that "before the execution of any contract for telecommunication relay services, the Commission for the Deaf and the Hard of Hearing shall present the proposed contract to the Joint Legislative Budget Committee for review." The Commission reports that the State Procurement Office has awarded the contract to MCI WORLDCOM Global Relay, contingent upon Committee review.

The Commission administers the statewide TRS program, which provides telephone access for the deaf and the hard of hearing. The program is funded from the Telecommunication Fund for the Deaf, which receives monies from a 1.1% tax on local phone bills. The budget for the program is \$4.7 million in FY 2002 and \$4.8 million in FY 2003 and was based upon an anticipated cost of \$1.37 per minute. This figure assumed increased costs in FY 2002 and FY 2003 associated with a new Federal Communications Commission (FCC) mandate that requires increased operating typing speed and faster answering services and establishes a minimum period of time an operator must remain on a call. These costs had been incorporated into the \$1.37 per minute rate charged by the previous TRS provider, Sprint.

The State Procurement Office (SPO) issued a Request for Proposal for the TRS contract on June 4, 2001 and received proposals from 3 vendors. SPO rated the proposals on their terms and conditions, cost, method of service delivery, and firm qualifications and recommended that the contract be awarded to MCI. Although another vendor offered a lower price per minute, SPO determined that they would not fully comply with the FCC mandate mentioned above. The contract was awarded to MCI on October 11 but is contingent upon Committee review.

The JLBC Staff recommends a favorable review of the contract. The contract includes a price per minute of \$1.24, which is a decrease of 9.5% from the current rate. The JLBC Staff estimates that, based on the call volume projections that were used to develop the FY 2002 and FY 2003 budgets, this price decrease may result in savings of \$221,000 in FY 2002 and \$457,000 in FY 2003 from the program's budget.

RS/BK:ck